

1. Summary of the care and services we provide.

Friendsview provides all state required services, including general assistance with activities of daily living, food service, which includes modified special diets as necessary, medication assistance, housekeeping services and social and recreational activities. We also coordinate transportation and the following additional medically related services: modified special diets, activities of daily living, medication and treatment administration, coordination of health services with outside providers such as hospice, home health, therapy, physicians and pharmacists, and the consultation of an RN regarding resident health concerns.

2. Summary explanation of the types of care and services we do not provide.

Friendsview does not provide the following health, nursing, behavior or care services on a routine basis: Medically complex diets beyond required modified special diets, skilled nursing or rehabilitation services, acute psychiatric care, behavioral or mental health intervention, 2-person transfers, dialysis.

3. If your needs exceed the care and services we provide, we may ask you to move out.

When your needs exceed the care and services we provide, we will meet with you to discuss the circumstances, attempting to determine the most appropriate care plan and setting to meet your care and service needs. If we cannot properly care for you at our community due to your increased needs, we may ask you to move to a more appropriate setting. If an agreement is not reached and attempts to resolve the issue are not successful, we may give you an involuntary move-out notice.

4. If you leave our community to receive acute medical, psychiatric, nursing facility or other care, we will conduct an evaluation before you can return to our community.

Before you can return to our community, a qualified staff person will re-evaluate your condition and determine if our community can continue to meet your needs. If we determine we can no longer meet your needs, we will issue you an involuntary move out notice and you will not be permitted to return to our community. We will notify you of this determination as soon as possible and before you leave the acute care or other setting.

5. You have the right to ask for an administrative hearing if you

disagree with our decision to issue you an involuntary move out notice.

The requirements for requesting a hearing can be found on the Administrative Hearing Request form MSC0443. You also may contact the Oregon Long Term Care Ombudsman for assistance in requesting a hearing. The phone number for that office is: 800-522-2602 or 503-378-6533. This information is also made available upon admission and posted predominantly throughout the facility

6. This is how we arrange for or coordinate hospice care:

Friendsview will work with hospice providers to coordinate hospice care with the agency of choice when a resident or their representative request it.

Additional comments:

Friendsview is a Type-A Life Plan Community. Residents pay an entrance fee at move-in and then an ongoing monthly fee. In this case, if a resident has a need to move to a higher level of care, the monthly fee is not market rate but rather, close to their standard independent-living rate. If a resident admits to Friendsview Health Services directly from the community at large, standard market rates apply.

Signature of resident or legal representative

Date