



2811 BAILEY LANE
EUGENE, OR 97401

TEL 541 686 2721
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Consumer Summary Statement Grace Manor Residential Care

1. Summary of the care and services we provide.

Grace Manor provides all state required services, including general assistance with activities of daily living, food service, which includes modified special diets as necessary, medication assistance, housekeeping services and social and recreational activities. We also provide transportation and the following additional medically related services:

- a. Oversight and monitoring of health status
- b. Coordinate the provision of health services with outside service providers such as hospice, home health, therapy, physicians, pharmacists
- c. Provide or arrange intermittent or temporary nursing services for residents

2. Summary explanation of the types of care and services we do not provide.

Grace Manor does not provide the following services on a routine basis:

- a. Complex special diets
- b. Two-person transfers / Hoyer lift.
- c. We are unable to provide care to individuals who exhibit behaviors causing interference to other residents' rights, comfort, convenience, or peaceful enjoyment
- d. Individuals who wander or are exit seeking
- e. Individuals causing harm to themselves or others
- f. We are unable to provide care to individuals who require a memory care / locked facility
- g. Individuals who are non-compliant/or unwilling to receive care services.

3. If your needs exceed the care and services we provide, we may ask you to move out. When your needs exceed the care and services we provide, we will meet with you to discuss the circumstances, attempting to determine the most appropriate care plan setting to meet your care and service needs. If we cannot properly care for you at our community due to your increased needs, we may ask you to move to a more appropriate setting. If an agreement is not reached and attempts to resolve the issue are not successful, we may give you an involuntary move-out notice.

4. If you leave our community to receive acute medical, psychiatric, nursing facility or other care, we will conduct an evaluation before you can return to our community. Before you can return to our community, a qualified staff person will re-evaluate your condition and determine if our community can continue to meet your needs. If we determine we can no longer meet your needs, we will issue you an involuntary move out notice and you will not be permitted to return to our community. We will notify you of this determination as soon as possible and before you leave the acute care or other setting.

5. You have the right to ask for an administrative hearing if you disagree with our decision to issue you an involuntary move out notice. The requirements for requesting a hearing can be found on the Administrative Hearing Request form MSC0443. You also may contact the Oregon Long Term Care Ombudsman for assistance in requesting a hearing. The phone number for that office is: 800-522-2602 or 503-378-6533.

6. This is how we arrange for or coordinate hospice care:

Grace Manor will work with hospice providers to coordinate hospice care if you or your representative request it.

Signature of resident or legal representative

Date