

# Consumer Statement Template

## Residential Care Facility

Secured Memory Care

The Grove at Pear Valley Senior Living

### **1. Summary of the care and services we provide.**

The Grove at Pear Valley Senior Living provides all state required services, including general assistance with activities of daily living, food service, which includes modified special diets as necessary, medication assistance, housekeeping services and social and recreational activities. We also provide transportation and the following additional medically related services: Coordination with third party providers such as home health and hospice. Services may include: modified special diets (reduced sugar, simple modified texture, small frequent meals). Our staff will coordinate the ordering of medications, durable medical equipment, and medical supplies if needed and requested. We may also coordinate the provision of health services from outside providers such as Therapy, Home Health, Podiatry, Hospice etc., and provide or arrange intermittent or temporary nursing services for residents.

**2. Summary explanation of the types of care and services we do not provide.** The Grove at Pear Valley Senior Living staff will work closely with our residents to support their choice to remain in their apartments, recognizing that some residents may no longer be appropriate for community-based care settings due to safety and medical limitations. The Grove will provide a secured/locked environment; however, Pear Valley does not provide the following services on a routine basis: medically complex diets, unpredictable and unstable diabetic care, behavioral expressions that could cause harm to oneself or others, tube feedings, non-routine ostomy care, routine administration of injections other than insulin, care for those aggressively exit seeking, care for medical or nursing condition that is complex unstable or unpredictable and exceeds levels/health service/personal care service that our community provides. Care for residents that require nursing tasks which can't be delegated or require a nurse to assess before and/or after the treatment. Illegal drug use or who engages in illegal drug use. Committing a criminal act that causes potential harm to residents or others. Describe any health, nursing, behavior or care service you want a prospective resident to know the community is unable to provide (*e.g., medically complex diets beyond the required modified special diets, two-person transfers, specific dialysis services, etc.*)

### **3. If your needs exceed the care and services we provide, we may ask you to move out.**

When your needs exceed the care and services we provide, we will meet with you to discuss the circumstances, attempting to determine the most appropriate care plan and setting to meet your care and service needs. If we cannot properly care for you at our community due to your increased needs, we may ask you to move to a more appropriate setting. If an agreement is not reached and attempts to resolve the issue are not successful, we may give you an involuntary move-out notice.

**4. If you leave our community to receive acute medical, psychiatric, nursing facility or other care, we will conduct an evaluation before you can return to our community.** Before you can return to our community, a qualified staff person will re-evaluate your condition and determine if our community can continue to meet your needs. If we determine we can no longer meet your needs, we will issue you an involuntary move out notice and you will not be permitted to return to our community. We will notify you of this determination as soon as possible and before you leave the acute care or other setting.

**5. You have the right to ask for an administrative hearing if you disagree with our decision to issue you an involuntary move out notice.** The requirements for requesting a hearing can be found on the Administrative Hearing Request form MSC 0443. You also may contact the Oregon Long Term Care Ombudsman for assistance in requesting a hearing. The phone number for that office is: 800-522-2602 or 503-378-6533.

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**6. This is how we arrange for or coordinate hospice care:**

[Pear Valley Senior Living] will work with hospice providers to coordinate hospice care if you or your representative request it.

**Additional comments:**

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Signature of resident or legal representative

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Date