



Consumer Statement

Summary of the care and services we provide.

Hearthstone of Beaverton provides all state required services, including general assistance with activities of daily living, food service, which includes modified special diets as necessary, medication assistance, housekeeping services and social and recreational activities. We also provide transportation and the following additional medically related services.

- Basic Diabetic injections via RN Delegation
- End of life support with hospice providers
- Residents who have catheters- home health manages

Summary explanation of the types of care and services we do not provide.

Hearthstone of Beaverton does not provide the following services on a routine basis: Medically complex diets; meal intake supervision; two-person transfers; slide board transfers; peritoneal dialysis services; specific dialysis services beyond coordination; wound care stage II and above; behaviors that put resident and other residents at risk; elopement; safety risks; unstable/ unpredictable diabetic; renal diets; unmanaged falls; feeding assistance; medical complex treatment that requires 24 hours a day onsite nurse management; complex medical injections that RN is unable to delegate; medically complex medical symptoms that can't be managed by unlicensed staff; unmanaged psychiatric behaviors; ADL care needs that require one on one supervision 24 hours a day; Assisted Death; fire hazards; smoking; the resident engages in behavior or actions that repeatedly and substantially interferes with the rights, health, or safety of residents or others; the resident has a medical or nursing condition that is complex, unstable or unpredictable, and exceeds that level of health services the facility provides; the facility is unable to accomplish resident evacuation in accordance with OAR 411-054-0090; the resident exhibits behavior that poses a danger to self or others; the residents engages in illegal drug use, or commits a criminal act that causes potential harm to the resident or others; non-payment of charges; when a resident has a significant and ongoing change of condition related to a medical or psychiatric event that Hearthstone cannot support; sexual inappropriateness, aggressive behavior of a sexual nature, or verbal threats of a sexual nature, convicted of a sex crime; exhausts private pay funds and transitions to Medicaid services.

If your needs exceed the care and services we provide, we may ask you to move out.

When your needs exceed the care and services we provide, we will meet with you to discuss the circumstances, attempting to determine the most appropriate care plan and setting to meet your care and service needs. If we cannot properly care for you at our community due to your increase needs, we may ask you to move to a more appropriate setting. If an agreement is not reached and attempts to resolve the issue are not successful, we may give you an involuntary move-out notice.

If you leave our community to receive acute medical, psychiatric, nursing facility or other care, we will conduct an evaluation before you can return to our community. Before you can return to our community, a qualified staff person will re-evaluate your condition and determine if our community can continue to meet your needs. If we determine we can no longer meet your needs, we will issue you an involuntary move out notice and you will not be permitted to return to our community. We will notify you of this determination as soon as possible and before you leave the acute care or other setting.

You have the right to ask for an administrative hearing if you disagree with our decision to issue you an involuntary move out notice. The requirements for requesting a hearing can be found on the Administrative Hearing Request form MSC 0443. You also may contact the Oregon Long Term Care Ombudsman for assistance in requesting a hearing. The phone number for that office is: 800-522-2602 or 503-378-6533.

This is how we arrange for or coordinate hospice care:

- Hearthstone of Beaverton will work with hospice providers to coordinate hospice care if you or your representative requests it.

Additional Comments:

Chaplain on staff

Medical Transportation within 10 mile radius 1x weekly

Signature of resident or legal representative

Date