

HORTON PLAZA
CONSUMER SUMMARY STATEMENT
Effective 9-7-2020

Summary of the care and services we provide:

Horton Plaza provides all state required services, including general assistance with activities of daily living, food service, which includes modified special diets within the facility's foodservice general capacity such as general diabetic/carb-controlled diet (limited concentrated sweets) no-added salt, no-added sugar, simple textural changes, and clear liquids. Residents have the right to choose what they want to eat and have the means to eat snacks in their apartments. We provide general medication assistance, light housekeeping services and social and recreational activities. We also coordinate transportation, and we coordinate care with home health agencies, home care agencies, nurses, physicians, and pharmacists.

Summary explanation of types of care and services that we do not provide:

Horton Plaza does not provide the following services on a routine basis: direct one-on-one care, bed-side care that requires one-on-one direct care, two-person transfers, two-person re-positioning, mechanical lifts, medically complex diets beyond required modified special diets, mechanical soft diets, renal diets, pureed diets, thickened liquid diets, gluten free diets, and salt free diets. We do not provide escorts into medical appointments, exit-seeking behavioral care, sexually predatory behavioral care, alcohol and substance abuse care, complicated medication regimes that require direct nursing oversight, active COVID-19 and other pandemic infectious disease care, and care when a resident poses a danger to themselves or others.

If your needs exceed the care and services we provide, we may ask you to move out.

When your needs exceed the care and services we provide, we will meet with you to discuss the circumstances, attempting to determine the most appropriate care plan and setting to meet your care and service needs. If we cannot properly care for you at our community due to your increased needs, we may ask you to move to a more appropriate setting. If an agreement is not reached and attempts to resolve the issue are not successful, we may give you an involuntary move-out notice.

If you leave our community to receive acute medical, psychiatric, nursing facility, or other care, we will conduct an evaluation before you can return to our community.

Before you can return to our community, a qualified staff person will re-evaluate your condition and determine if our community can continue to meet your needs. The resident or resident representative must contact our community and request to return to our facility so that we may start the re-evaluation process. If we determine that we can no longer meet your needs during this re-evaluation, we will issue you an involuntary move-out notice and you will not be permitted to return to our

community. We will notify you of this determination as soon as possible and before you leave the acute care or other setting.

You have the right to ask for an administrative hearing if you disagree with our decision to issue you an involuntary move-out notice.

The requirements for requesting a hearing can be found on the Administrative Hearing Request Form MSC 0443. You also may contact the Oregon Long Term Care Ombudsman for assistance in requesting a hearing. Their phone number is: 800-522-2602 or 503-378-6533.

This is how we arrange for or coordinate hospice care:

Horton Plaza will work directly with the healthcare and hospice provider of your choosing to coordinate hospice care if you or your representative request it.

Signature of resident or legal representative

Date

Signature of facility representative

Date