

## **Consumer Summary Statement**

### **Kingston Place Residential Care Facility**

#### **1. Summary of the care and Services we provide:**

Kingston Place provides all state required services, including general assistance with activities of daily living, food service, which includes modified diets as necessary medication assistance, housekeeping services, social and recreational activities. We also coordinate transportation; we only provide the following medically related services. Transportation is scheduled by families unless there is an emergency requiring 911 to be called. Community will notify family of physician appointments for transportation. Kingston Place will assist with transportation from a local transportation company, when needed. Kingston Place does not pay for local transportation, nor bill for transportation. Fees for transportation are the family responsibility and or Medicaid approved.

#### **2. Summary of explanation of types of care and services we do not provide.**

Kingston Place does not provide the following services on a routine basis: 2 person transfers, Hoyer lifts, stand to sit lifts, IV therapy, nor IV therapy for antibiotics. Insulin dependent, complex, dialysis diets., medical diets, thicken liquid diets, and honey thicken diets. We do provide NAS, low salt diets, liberal diabetic diets, regular diets, with choices at all meals. We are unable to take dialysis residents.

#### **3. If your needs exceed care and services we provide, we may ask you to move out.**

When your needs exceed the care and services we provide, we will meet with you to discuss the circumstances attempting to determine the most appropriate care plan and setting to meet your care and service needs. If we cannot properly care for you at our community due to your increased needs. We may ask you to move to a more appropriate setting, if an agreement is not reached and attempts to resolve the issue are not successful, we may give you a involuntary move-out notice.

#### **4. If you leave our community to receive acute medical psychiatric, nursing facility or other care, we will conduct an evaluation before you can return to our community.**

Before you can return to our community, a qualified staff person will re-evaluate your condition and determine if our community can continue to meet your needs. If we determine we can no longer meet your needs, we will issue you an involuntary move-out notice and you will not be permitted to return to our community. We will notify you of this determination as soon as possible and before you leave the acute care or other setting.

#### **5. You have the right to ask for an Administrative Hearing if you disagree with our decision to issue you an involuntary move-out notice.**

The requirements for requesting a hearing can be found on the Administrative Hearing Request form MSC-0443.

You also may contact the Oregon Long Term Care Ombudsman for assistance in requesting the hearing. The phone number for that office is: 800-522-2602 or 503-378-6533.

#### **6. This is how we arrange for coordination Hospice Care:**

Kingston Place will work with hospice providers to coordinate hospice care if you and your representative request it.

**Additional addendum: Kingston Place will meet family members at any time for changes in care and on-going care plan issues as needed and every 90 days, with nursing input and staff assistance.**

**Thank you,  
Peggy Webster**