

Consumer Statement Template

Residential Care Facility

Mt. Scott Residential Care Facility

1. Summary of the care and services we provide.

Mt. Scott Residential Care Facility provides all state required services, including general assistance with activities of daily living, meal services, which includes Doctors ordered modified special diets, medication administration assistance, housekeeping services, social and recreational activities. We also coordinate transportation and the following additional medically related services: See attached uniform disclosure for additional medically related services

2. Summary explanation of the types of care and services we do not provide. Mt. Scott Residential Care Facility does not provide the following services on a routine basis: two-person transfers, use of Hoyer lift to transfer, medically complex diets beyond the required modified diets, assistance related to caring for a resident's animals, catheter care, fluid restriction's, specificdialysis services, including treatments beyond our level of care, any other services determined to be outside the level of care for which we are authorized to provide, and or services that pose risk of liability to the facility. (Potential consideration is reviewed on a case-by-case basis)

3. If your needs exceed the care and services we provide, we may ask you to move out. When your needs exceed the care and services we provide, we will meet with you to discuss the circumstances, attempting to determine the most appropriate care plan and setting to meet your care and service needs. If we cannot properly care for you at our community due to your increased needs, we may ask you to move to a more appropriate setting. If an agreement is not reached and attempts to resolve the issue are not successful, we may give you an involuntary move-out notice.

4. If you leave our community to receive acute medical, psychiatric, nursing facility or other care, we will conduct an evaluation before you can return to our community. Before you can return to our community, a qualified designee from our entity will coordinate reevaluation of your condition and determine if our community can continue to meet your needs. If we determine we can no longer meet your needs, we will issue you an involuntary move out notice and you will not be permitted to return to our community. We will notify you of this determination as soon as possible and before you leave the acute care and or other setting.

5. You have the right to ask for an administrative hearing if you disagree with our decision to issue you an involuntary move out notice. The requirements for requesting a hearing can be found on the Administrative Hearing Request form MSC 0443. You also may contact the Oregon Long Term Care Ombudsman for assistance in requesting a hearing. The phone number for that office is: 800-522-2602 or 503-378-6533.

6. This is how we arrange for or coordinate hospice care:
Mt. Scott Residential Care Facility will work with hospice providers to arrange hospice care if you or your representative request it.

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Additional comments:

Please be advised Mt. Scott Residential Care Facilities consumer statement is subject to changes (both frequently and infrequently) this based on updates of our OARS division 411 Chapter 54, and for any internal changes made on behalf of the company's owner, we will do diligence to notify residents