

## **Consumer Summary Statement Assisted Living**

### **Nyssa Gardens Assisted Living**

- 1.) **Summary of the care and services we provide.** Nyssa Gardens provides all state required services, including general assistance with activities of daily living, food service, which includes modified special diets as necessary, medication assistance, housekeeping services, social and recreational activities. We assist with coordination of transport services, home health and hospice services.
- 2.) **Summary explanation of the types of care and services we do not provide.** Nyssa Gardens will evaluate each situation case by case to determine if we are able to meet the needs of a medically complex resident or a resident with extreme behaviors.
- 3.) **If your needs exceed the care and services we provide, we may ask you to move out.** When your needs exceed the care and services we provide, we will meet with you to discuss the circumstances, attempting to determine the most appropriate care plan and setting to meet your care and services needs. If we cannot properly care for you at our community due to your increased needs, we may ask you to move to a more appropriate setting. If an agreement is not reached and attempts to resolve the issue are not successful, we may give you an involuntary move-out notice.
- 4.) **If you leave our community to receive acute medical, psychiatric, skilled nursing or other care, we will conduct an evaluation before you can return to our community.** Before you can return to our community, a qualified staff person will re-evaluate your condition and determine if our community can continue to meet your needs. If we determine we can no longer meet your needs, we will issue you an involuntary move out notice and you will not be permitted to return to our community. We will notify you of this determination as soon as possible prior to you leaving the acute care or other setting.
- 5.) **You have the right to ask for an administrative hearing, if you disagree with our decision to issue you an involuntary move out notice.** The requirements for requesting a hearing can be found on the

Administrative Hearing Request form MS 0443. You also may contact the Oregon Long Term Care Ombudsman or assistance in requesting a hearing. The phone number for that office is: 800-522-2602 or 503-378-6533.

**6.) This how we arrange for/or coordinate hospice care.** Nyssa Gardens will assist residents and/or families to co-ordinate hospice care. It is ultimately the resident/family decision for hospice care and which agency.

**Additional Comments:**

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**Signature of resident or legal representative**

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**Date**