

Consumer Statement for Parkview Assisted Living

1. **Summary of the care and services we provide:**

Parkview Assisted Living (PAL) provides all state required services, including general assistance with activities of daily living, food service, which includes modified special diets as necessary with an MD order, medication assistance, housekeeping services and social and recreational activities.

2. **Explanation of the types of care and services we do “not” provide:**

PAL does not provide the following services on a routine basis: two-person transfers, feeding tubes of any type, medically complex diets beyond the required modified special diets.

3. **When your needs exceed the care and services we provide:**

We will meet with you to discuss the circumstances, while attempting to determine the most appropriate care plan and setting to meet your care and service needs. If we are unable to properly care for you in our community due to your increased needs, we may ask that you move to a more appropriate care setting. If an agreement is not reached and attempts to resolve the issue are not successful, we may be forced to issue an involuntary move-out notice.

4. If you leave our Community to receive acute medical, psychiatric, rehabilitation or other care, we will conduct an evaluation before you can return to our community. A qualified staff person will re-evaluate your condition and determine if our community can continue to meet your needs. If we determine we can no longer meet your needs, we will issue you an involuntary move out notice and you will not be permitted to return to our community. You will be notified of this determination as soon as possible and before you leave the other setting.

5. You have the right to ask for an administrative hearing if you disagree with our decision to issue an involuntary move out notice. The requirements for requesting a hearing can be found on the Administrative Hearing Request form MSC 0443. You also may contact the Oregon Long Term Care Ombudsman for assistance in requesting a hearing. The phone number for that office is 800-522-2602.

6. PAL will work with hospice providers to coordinate hospice care if you or your representative request it.

Signature of resident or legal representative

Date