

Consumer Statement  
Assisted Living Facility

RN Villa- Assisted Living Facility

**1. Summary of the care and services we provide.**

RN Villa Provides all state required services. Our services include general assistance with activities of daily living, food service which include modified special diets as necessary, medication administration assistance, housekeeping services and in facility social and recreational activities. We assist our residents to outside appointments by assisting with scheduling transportation for these appointments.

We are intended to serve independent ambulatory residents, residents that use assisted devices, canes or walkers. We also serve residents who use wheelchairs, we provide two-person transfers.

RN Villa provides assistance with care to cognitively impaired residents with behavioral disturbances. The resident needs to be manageable by providing interventions such as: redirection, reorientation, engagement activities, one on one short time periods, pain management and any triggers of discomfort, and supervision. The resident must respond to interventions and not be a threat to self or others.

RN Villa provides assistance with care for residents who are diagnosed with Diabetes who are on oral or subcutaneous medications. RN Villa provides assistance with care for residents who are bariatric to include activities of daily living and emotional and behavioral support.

**2. Summary of explanation of the types of care and services we do not provide.**

RN Villa – Assisted living Facility- Does not provide the following services on a routine basis:

- Medically complex diets beyond the required modified special diets
- Care for residents that require clinical monitoring of their weight: “Daily Weight” per doctors’ orders.
- Care for residents who require nutrition via a feeding tube.
- Care for residents that require medications via IV administration.
- Care for residents with aggressive behaviors that impose a threat to self or others.
- Care for residents with negative pressure wound therapy.

RN Villa- does not accept residents who smoke or residents with pets.

RN Villa- does not provide outings, transportation for residents or provide escorts for resident appointments.

Medications and incontinent supplies are not included in our price; however, we do administer medications and provide incontinent care.

**3. If your needs exceed the care and services we provide, we may assist to transition to a higher level of care.**

When your needs exceed the care and services we provide, we will meet with you to discuss the circumstances and attempt to determine the most appropriate care plan and setting to meet your needs. We may ask you to move out to a more appropriate setting. If an agreement is not reached and attempts to resolve the issue are not successful, we may give you an involuntary move out notice.

**4. If you leave our community to receive acute medical, psychiatric or other skilled care we will conduct an evaluation before you return to our community.**

Before you return to our community a qualified staff person will re-evaluate your condition to determine if our community is able to meet your needs. If we determine we can no longer meet your needs, we will issue you an involuntary move out notice. You will not be permitted to return to our community. We will notify you of this determination as soon as possible before you leave the acute care or other care setting.

**5. You have the right to ask for an Administrative Hearing if you disagree with our decision to issue you an involuntary move out notice.**

The requirement for requesting a hearing can be found on the Administrative Hearing request form MSC 0443. You may also contact the Oregon Long Term Care Ombudsman for Assistance in requesting a hearing. The phone number for the office is: **800-522-6206 or 503-378-6533.**

**6. This is how we arrange and coordinate hospice care:**

RN Villa will adjust the care and provide care for residents on hospice. RN Villa will work with the hospice providers to assist you in choosing hospice care if you or your representative request it.

When admitting new residents into our facility, RN Villa will not discriminate against national origin, race, color, creed or gender.