

Consumer Statement Ridgeview Assisted Living facility

1. Summary of the care and services we provide:

Ridgeview Assisted Living provides all state required services, including general assistance with activities of daily living, food service, which includes modified special diets per our Uniform Disclosure Statement, medication assistance, housekeeping services and social and recreational activities. We also provide assistance with behavior management, routine (not daily) non-insulin injections and transportation assistance to include attendee if necessary.

2. Summary explanation of the types of care and services we do not provide:

Ridgeview does not provide the following services on a routine basis: Medically complex diets beyond the required modified special diets, hands on RN care not provided by the Home Health or Hospice Nurse, specific dialysis services, IVs, feeding tube, or ostomy care, complex wound care or other items noted in our Uniform Disclosure.

3. If your needs exceed the care and services we provide, we may ask you to move out:

When your needs exceed the care and services we provide, we will meet with you to discuss the circumstances, attempt to determine the most appropriate care plan and setting to meet your care and service needs. If we cannot properly care for you at our community due to your increased needs, we may ask you to move to a more appropriate setting. If an agreement is not reached and attempts to resolve the issue are not successful, we may give you an involuntary move-out notice.

4. If you leave our community to receive acute medical, psychiatric, nursing facility or other care, we will conduct an evaluation before you can return to our community:

Before you can return to our community, a qualified staff person will re-evaluate your condition and determine if our community can continue to meet your needs. If we determine we can no longer meet your needs, we will issue you an involuntary move out notice, and you will not be permitted to return to our community. We will notify you of this determination as soon as possible and before you leave the acute care or other setting.

5. You have the right to ask for an administrative hearing if you disagree with our decision to issue you an involuntary move out notice:

The requirements for requesting a hearing can be found on the Administrative Hearing Request form MSC 0443. You also may contact the Oregon Long Term Care Ombudsman for assistance in requesting a hearing. The phone number for that office is: 800-522-2602 or 503-378-6533.

6. End of life care:

Hospice services are available in Jackson County. Hospice and Palliative end of life care will be coordinated with your provider.

Additional comments:

Ridgeview Assisted Living is a specialized facility serving consumers with behavioral needs. We do accept private pay and Medicaid for payment. Medicaid recipients will need to have case workers seek approval from the Salem office in order to be able to move in and reside at Ridgeview.

Signature of resident or legal representative

Date

Written name of resident

Date

Staff witness of signature or refusal to sign

Date