



## **RIVERA MANSIONS RCF CONSUMER SUMMARY STATEMENT**

### **Summary of the care and services we provide:**

Rivera Mansions RCF provides all state-required services, and as negotiated with our residents and/or their legal representatives. Our services include general assistance in activities of daily living (bathing, dressing, and undressing, grooming, mobility including transfers, eating, toileting), food service which includes select modified diets (diabetic, renal, mechanical soft, pureed, tube feeding diets), medication assistance, housekeeping services and in-facility social and recreational activities.

We provide oversight and monitoring of health status and provide or arrange for intermittent or temporary nursing and dietician services for our residents.

We provide medication assistance that may require intermittent nursing oversight such as oral and subcutaneous injections.

We may assist in coordinating medical appointments and coordinating transportation to medical and non-medical appointments if needed.

We may assist and coordinate the ordering of medications, durable medical equipment, and medical supplies if needed.

We may coordinate the provision of health services from outside providers such as Home Health, Therapy, Home visiting providers, Hospice, Phlebotomist, Foot care and the like when needed.

We serve ambulatory residents with or without the use of assistive devices such as canes or walkers. We serve residents who use wheelchairs and may also provide up to two-person and/or lift transfer assistance.

### **Summary explanation of the types of care and services we *do not* provide:**

Rivera Mansions RCF *does not* provide the following services:

- Medically complex diets beyond the required modified special diets
- Care for residents that require IV administration or an IV catheter
- Care for residents with behaviors that impose a threat to self or others
- Psychiatric services that require continuous intervention, supervision and 1:1 staff support for residents who exhibit behavioral or cognitive symptoms (Behavioral support on an intermittent basis and will be referred if needed)
- Skilled services such as unstable insulin dependent diabetic needing 24/7 insulin, in-house dialysis, in-house physical therapy, and negative pressure wound therapy.
- Provide transportation (we assist and coordinate only)

Rivera Mansions RCF does not accept residents who smoke or have pets

**If your needs exceed the care and services we provide, we may ask you to move to a more appropriate setting:**

When your needs exceed the care and services we provide, we will meet with you to discuss the circumstances, attempting to determine the most appropriate care plan and setting to meet your needs. If we cannot properly care of you at our community due to your increased needs, we may work with you to identify a more appropriate setting. If an agreement is not reached despite our best efforts, and attempts to resolve the issue are not successful, we may issue an involuntary move-out notice.

**If you leave our community to receive acute medical, psychiatric, nursing facility or other care, we will conduct an evaluation before you can return to our community.**

Before you can return to our community, a qualified staff person will re-evaluate your condition and overall needs to determine if our community can continue to meet your needs.

If we determine that we can no longer successfully meet your needs, we may need to discuss and help you identify a more appropriate setting and issue an involuntary move out notice.

We will notify you of this determination as soon as possible and before you leave the acute care or other setting.

**You have the right to ask for an administrative hearing if you disagree with our decision to issue you an involuntary move out notice.**

The requirements for requesting a hearing can be found on the Administrative Hearing Request form MSC 0443. You may also contact the Oregon Long-Term Care Ombudsman for assistance in requesting a hearing. The phone number for that office is: 800-552-2602 –or- 503-378-6533.

**This is how we arrange and coordinate hospice and/or home health care:**

Rivera Mansions RCF will work with hospice and/or home health providers to arrange and coordinate care if you or your representative request it.

**Additional comments:**

Resident needs are based individually and are based on current staffing availability and overall acuity to meet the needs of all residents.

Potential residents with indwelling catheters, ileostomies, colostomies, chronic wounds will be assessed individually if appropriate for Rivera Mansions RCF.

**By signing below, I acknowledge that I understand the content and implications of the information set forth above.**

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RESIDENT/LEGAL REPRESENTATIVE NAME & SIGNATURE

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DATE