

**Consumer Statement Rock Of Ages  
Residential care facility – Memory Care**

**1. Summary of the care and services we provide:**

Rock of Ages provides all state required services, including general assistance with activities of daily living, food service, which includes modified diets as necessary, medication assistance, housekeeping services and social and recreational activities. We do provide two-person transfer and mechanical lift assistance. We also coordinate / provide transportations. We help arrange / coordinate for the following medical related services home health services, physical therapy, occupational therapy, speech therapy, wound care, catheter care, geriatric physc and hospice services, podiatry, and beauty services.

**2. Summary explanation of types of care and services we do not provide:**

Rock of Ages does not provide the following on a routine basis: Medically complex diets such as renal, diabetic, calorie or gram specific, tube feedings, and fluid restricted. We do not provide tracheotomy, stage 3 or 4 wound care or any nursing service that requires a nurse on site to assess the residents condition or to perform nursing tasks. The community does not provide ongoing 1 to 1 support related to behaviors, extensive care needs, or behaviors that can be self-harming or interfere with the rights of other residents.

**3. If your needs exceed the care and services we provide, we may ask you to move out.**

When your needs exceed the care and services we provide, we will meet with you to discuss circumstances, attempting to determine the most appropriate care plan and setting to meet your care and service needs. If we can not properly care for you at our community due to your increased needs, we may ask you to move to a more appropriate setting. If an agreement is not reached and attempts to resolve the issue are not successful, we may give you an involuntary move out notice.

**4.** If you leave our community to receive acute medical, psychiatric, nursing facility or other care, we will conduct an evaluation before you can return to our community. Before you can return to our community a qualified staff person will re-evaluate your condition and determine if our community can continue to meet your needs. If we determine we can no longer meet your needs, we will issue you an involuntary move out notice, and you will not be permitted to return to our community. We will notify you of this determination as soon as possible and before you leave the acute care or other setting.

**5.** You have the right to ask for an administrative hearing of you disagree with our decision to issue you an involuntary move out notice. The requirements for requesting a hearing can be found on the Administrative Hearing Request form MSC 0443. You also may contact the Oregon Long Term Care Ombudsman for assistance in requesting a hearing. The phone number for that office is: 800-522-2602 or 503-378-6533.

**6. This is how we arrange for or coordinate hospice care:**

Rock Of Ages will work with your doctor / care team, and hospice providers to coordinate care if you or your representative request it.

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**Additional comments:**

By signing below, I acknowledge that I understand the content and implications of the information set forth above.

\_\_\_\_\_  
Resident Name

\_\_\_\_\_  
Resident Signature or Legal representative & relationship

\_\_\_\_\_  
Signature of Rock of Ages staff and title

\_\_\_\_\_  
Date