

Consumer Statement

Somerset Assisted Living

1. Summary of Care and Services Provided: Somerset Assisted Living provides all state required services, including general assistance with activities of daily living, food service, which includes modified special diets as necessary, medication assistance, housekeeping services and social and recreational activities. We also provide transportation to medical appointments on specified days.

2. Summary Explanation of Services Not Provided: Somerset Assisted Living does not provide 24-hour nursing care. The following are examples of services the community would be unable to provide, noting there could be other situations that arise that would require a meeting regarding the needs exceeding our ability to care for the resident:

- Any transfer requiring more than 2 people to assist
- Complex wound care without services provided by an outside agency
- Behaviors putting either residents or staff in danger
- Needs related to diabetes wherein the resident becomes unstable and unpredictable
- Smoking in the resident apartment
- Special diets outside No Added Salt, No Concentrated Sweets and texture diets that the resident is unable to manage independently
- One on one staffing for resident safety
- One on one staff to assist residents with eating for an extended period of time

3. If Needs Exceed Care and Services We Provide – We May Request You to Move Out: When your needs exceed the care and services we provide, we will meet with you to discuss the circumstances, attempting to determine the most appropriate care plan and setting to meet your care and service needs. If we cannot properly care for you at our community due to your increased needs, we may ask you to move to a more appropriate setting. If an agreement is not reached and attempts

to resolve the issue are not successful, we may give you an involuntary move-out notice.

4. If you leave our community to receive acute medical, psychiatric, nursing facility or other care, we will conduct an evaluation before you can return to our community. Before you can return to our community, a qualified staff person will re-evaluate your condition and determine if our community can continue to meet your needs. If we determine we can no longer meet your needs, we will issue you an involuntary move out notice and you will not be permitted to return to our community. We will notify you of this determination as soon as possible and before you leave the acute care or other setting.

5. You have the right to ask for an administrative hearing if you disagree with our decision to issue you an involuntary move out notice: The requirements for requesting a hearing can be found on the Administrative Hearing Request form MSC 0443. You may also contact the Oregon Long Term Care Ombudsman for assistance in requesting a hearing. The phone number for that office is: 800-522-2602 or 503-378-6533.

6. Hospice Care Coordination: Somerset Assisted Living will work with Hospice organizations of your choice to coordinate hospice care if you or your representative request it.

Signature of Resident or Responsible Party

Date