



THE STAFFORD

LAKE OSWEGO

ASSISTED LIVING FACILITY

CONSUMER SUMMARY STATEMENT

1. The Stafford provides all state required services, including general assistance with activities of daily living, food service, which includes modified and special diets as necessary, medication assistance, housekeeping services and social and recreational activities. We also provide transportation as needed to medical appointments and social purposes.
2. The Stafford does not provide the following services on a routine basis:
 - a. Medically complex diets beyond the required modified special diets
 - b. Two person transfers
3. If your needs exceed the care and services we provide, we may ask you to move out. We will meet with you to discuss the circumstances, attempting to determine the most appropriate care plan and setting to meet your care and service needs. If we cannot properly care for you at our community due to your increased needs, we may ask you to move to a more appropriate setting. If an agreement is not reached and attempts to resolve the issue are not successful, we may give you an involuntary move out notice
4. If you leave our community to receive acute medical, psychiatric, nursing facility or other care, we will conduct an evaluation before you can return to our community. A qualified staff member will re-evaluate your condition and determine if our community can continue to meet your needs. If we determine we can no longer meet your needs, we will issue you an involuntary move out notice and you will not be permitted to return to our community. We will notify you of this determination as soon as possible and before you leave the acute care or other setting.
5. You have the right to ask for an administrative hearing if you disagree with our decision to issue you an involuntary move out notice. The requirements for requesting a hearing can be found on the Administrative Hearing Request form MSC 0043. You may also contact the Oregon Long Term Care Ombudsman for assistance in requesting a hearing. The phone number for that office is 800-552-2602 or 503-378-6533.
6. The Stafford will work closely with hospice providers to choose a hospice care or your representative can request it

Signature of resident or legal representative

Date

