

Suncrest Place
Oregon Consumer Statement

1. Summary of the care and services we provide.

Suncrest Place provides all state required services, including general assistance with activities of daily living, food service, which includes modified special diets as necessary, medication assistance, housekeeping services and social and recreational activities. Suncrest Place also provides or arranges for transportation for medical appointments and social purposes at an additional cost. Any transportation provided directly by the facility is on specified days and requires advance notice.

2. Summary explanation of the types of care and services we do not provide.

Suncrest Place does not provide the following services on a routine basis: Specialized diets, bed baths, participation in voluntary end of life provisions, skilled nursing services, physician services, home health and hospice services, assistance obtaining dentures, hearing aids, and visual aids, laboratory and diagnostic testing services, and assistance with the production, possession, or administration of medical or recreational marijuana.

3. If your needs exceed the care and services we provide, we may ask you to move out.

When your needs exceed the care and services we provide, we will meet with you to discuss the circumstances, attempting to determine the most appropriate care plan and setting to meet your care and service needs. If we cannot properly care for you at our community due to your increased needs, we may ask you to move to a more appropriate setting. If an agreement is not reached and attempts to resolve the issue are not successful, we may give you an involuntary move-out notice.

4. If you leave our community to receive acute medical, psychiatric, nursing facility or other care, we will conduct an evaluation before you can return to our community.

Before you can return to the community, a qualified staff person will reevaluate your condition and determine if our community can continue to meet your involuntary move out notice and you will not be permitted to return to our community. We will notify you of this determination as soon as possible and before you leave the acute care or other setting.

5. You have the right to ask for an administrative hearing if you disagree with our decision to issue you an involuntary move out notice.

The requirements for requesting a hearing can be found on the Administrative Hearing Request form MSC 0443. You also may contact the Oregon Long Term Care Ombudsman for assistance in requesting a hearing. The phone number for that office is: 800-522-2602 or 503-378-6533.

6. This is how we arrange for or coordinate hospice care:

Suncrest Place will work with hospice providers to coordinate hospice care if you or your representatives request it.

[Resident Signature Follows]

Signature of resident or legal representative

Date