



Consumer Statement
Memory Care

1. Summary of care and services we provide.

Tanner Spring Memory Care provides all state required services, including general assistance with activities of daily living, food service, which includes modified special diets as necessary, medication assistance, housekeeping services, social and recreational activities. We also coordinate transportation and the following additional medically related services: Coordination of all medical appointments and transportation services.

2. Summary explanation of the types of care and services we do not provide.

Tanner Spring Memory Care does not provide the following services on a routine basis: Calorie counting, complex medical diets, no community-controlled fluid restrictions. Residents need to be able to manage their diets independently. Our community is unable to provide ADLS requiring mechanical lifts or two person transfers. We are unable to accommodate residents that need physical assistance with eating. Residents that are insulin dependent need to be stable and predictable. Per Residency agreement residents may not exhibit behaviors that may interfere with their care or another resident's care.

3. If your needs exceed the care and services we provide, we may ask you to move out.

When your needs exceed the care and services we provide, we will meet with you to discuss the circumstances, attempting to determine the most appropriate care plan and setting to meet your care and service needs. If we cannot properly care for you at our community due to your increased needs, we may ask you to move to a more appropriate setting. If an agreement is not reached and attempts to resolve the issue are not successful, we may give you an involuntary move-out notice.

4. If you leave our community to receive acute medical, psychiatric, nursing facility or other care, we will conduct an evaluation before you can return to our community.

Before you can return to our community, a qualified staff person will re-evaluate your condition and determine if our community can continue to meet your needs. If we determine we can no longer meet your needs, we will issue you an involuntary move out notice and you will not be permitted to return to our community. We will notify you of this determination as soon as possible and before you leave the acute care or other setting.

5. You have the right to ask for an administrative hearing if you disagree with our decision to issue you an involuntary move out notice.

The requirements for requesting a hearing can be found on the Administrative Hearing Request form MSC 0443. You may also contact the Oregon Long Term Care Ombudsman for assistance in requesting a hearing. The phone number for that office is: 800-522-2602 or 503-378-6533.

6. Coordination and Arrangements for Hospice.

Tanner Spring Memory Care will work with hospice providers to coordinate hospice care if you or your representative request it.

Print Name of Resident

Signature of Resident (if able)

Date

Print Name of Legal Representative

Signature of Legal Representative