

### **Metric 3: Falls with Injury FAQs** **Updated: 1/22/2020**

*(most recent questions will be added to the beginning of the document)*

Q: If a resident is out of the facility building and has a fall with an injury, is that fall counted?

A: That depends on whether the person was in the facility's care at the time of the fall.

- If a resident has a fall with injury outside of the facility during a family outing, when no facility staff are present and the resident is not under the care of a facility staff member, the fall *should not* be counted.
- If a resident has a fall with injury during a facility activity outside of the facility when facility staff are responsible for the resident's care, the fall *should* be counted.

Q: If a resident is not in the facility on the last day of the month, are they still counted in the total number of residents?

A: Resident should be counted in the total number of residents if they are still on your facility census on the last day of the month. For example, if a resident is in the hospital or a nursing facility on the last day of the month and the facility is holding the resident's room for when they return, that resident should be counted.

Q: Should respite residents be counted as part of this metric?

A: If a resident is at the facility on a respite basis, and they fall with injury, the fall should be counted.

Q: How do we know whether to count a fall as a "fall with injury?"

A: All falls with injury should be counted if there is any visible indication of the fall. The best professional judgment of staff should be used to determine whether a fall with injury occurred in situations that are unclear.