



Oct. 2, 2019

To: All ODDS Staff and Stakeholders

From: Lilia Teninty, Director, Office of Developmental Disabilities Services

CDDP and Brokerage directors: Please share this message with your staff.

We want people to never experience abuse or neglect. When it does happen, it is crucial we take steps to keep people safe. We also need good data about abuse in order to improve our systems. The upcoming Centralized Abuse Management (CAM) program will help us get there.

The CAM system is a comprehensive system for the documentation of abuse reports, investigations and serious incidents. CAM aims to improve and standardize Department of Human Services and Oregon Health Authority abuse reports across multiple populations, replace manual processes and outdated, disparate systems to provide better protection to vulnerable Oregonians.

The DHS Aging and People with Disabilities program is already using CAM. The I/DD program, OTIS and OHA's behavioral health program will come online in the next phase.

CAM is important to all of us working in the I/DD system and ultimately to the individuals we support.

To ensure CAM is useful, the project conducted testing. They also identified pilot sites and trained participants. Thank you to the organizations that have participated in testing and training and those that will be involved in the upcoming pilots.

The pilots will help the CAM project team identify any issues that are specific to the I/DD system and need to be addressed before the full rollout. The programs participating in pilots are the CDDPs in Deschutes, Washington and Yamhill counties and High Desert Full Access Brokerage.

Serious incident reporting pilot and training

The pilot on serious incident reporting begins Oct. 14. Shortly thereafter, the CAM training team will shift its focus to rolling out statewide training for serious incidents. This will consist of five waves of training to be completed by December 2019, when serious incident reporting will replace the current serious event report team (SERT) process.

In addition to staff in CDDP's in Brokerages, we encourage providers and partners to learn the new incident reporting expectation by participating in training opportunities available in iLearn:

http://bit.ly/CAM_Providers_and_Partners.

CAM reporting

The pilot on intake, abuse investigation, and death review begins Oct. 14. The anticipated duration for this pilot is roughly three months. The planned go-live date is January 20, 2020 and consists of three phases extending through March 16, 2020.

As with any significant change, especially ones involving large IT efforts, adjusting to CAM will take time, patience and perseverance. The project has benefited from a large number of staff in Brokerages and CDDPs who volunteered to be change leaders within their organizations. We thank them.

If you have questions about the CAM project you can check out the [CAM website](#) or email CAM.Communications@dhsosha.state.or.us.

Sincerely,



Lilia Teninty
Director
Office of Developmental Disabilities Services

Previous ODDS Director's Messages are available at
[http://www.oregon.gov/DHS/SENIORS-
DISABILITIES/DD/Pages/messages.aspx](http://www.oregon.gov/DHS/SENIORS-DISABILITIES/DD/Pages/messages.aspx)

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