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May 20, 2021

To: ODDS Stakeholders

From: Lilia Teninty, Director, Office of Developmental Disabilities Services

Subject: NCI Survey Participation

This message is to encourage participation in the surveys being done as part of the National Core Indicators project (NCI).

Oregon is conducting satisfaction surveys to see how well we are meeting the needs of the people we serve. These surveys help us compare our progress over time and compare our programs with other states.

Please know that the answers to the survey are crucial to us understanding what is working and where improvement is needed to better support people with intellectual and developmental disabilities and their families.

The NCI project developed core indicators to look at outcomes for individuals and families receiving services. Indicators target employment, rights, service planning, community inclusion, choice and health and safety. This year, questions have been added regarding the COVID-19 pandemic to assess how the pandemic has affected the lives of people receiving I/DD services and the agencies providing those services.

We ask that you help ensure the success of the surveys by participating when requested.

Adult in-Person Survey (done by video chat): This is normally a face-to-face conversation with randomly selected adults who are receiving intellectual and developmental disabilities (I/DD) services. This year, due to the pandemic, all interviews will be conducted by video. Trained Oregon Health and Science University (OHSU) interviewers will contact people and

schedule a time to meet with the identified adult, and guardian if appropriate, by phone or computer. People can choose to have someone assist them in the interview. All information shared is confidential and results are anonymous. Oregon must complete at least 400 interviews to be included in the national report. The national report will include information from all participating states and will help us compare how we are doing.

If the people you support received a letter about the opportunity to participate in the survey, please encourage them to participate.

For more information on NCI, please visit its website at <http://www.nationalcoreindicators.org/>. For questions about the survey process in Oregon, please contact Julie Hoyt at Julie.Hoyt@dhsosha.state.or.us or by phone at 503-891-7405.

Thank you in advance for your participation in these important surveys.

Sincerely,

A handwritten signature in black ink, appearing to read "Lilia". The signature is fluid and cursive, with a large loop at the beginning.

Lilia Teninty
Director
Office of Developmental Disabilities Services

Previous ODDS Director's Messages are available at <http://www.oregon.gov/DHS/SENIORS-DISABILITIES/DD/Pages/messages.aspx>

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disability. For more information about relay service providers visit www.oregonrelay.com or www.fcc.gov/encyclopedia/trs-providers.