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Jan. 14, 2022

To: All ODDS Staff and Stakeholders
From: Lilia Teninty, Director, Office of Developmental Disabilities Services
Subject: NCI Adult In-Person Surveys

I am excited to share that Oregon will again conduct satisfaction surveys to see how well we are meeting the needs of those with intellectual and developmental disabilities (I/DD) and their families. These surveys are crucial to understanding what we are doing well and where we need to improve. The first round of surveys begins this month.

We are again partnering with the National Core Indicators project (NCI). NCI is a collaborative effort between the National Association of State Directors of Developmental Disabilities Services and the Human Services Research Institute. Forty-six states and the District of Columbia participate in the project. Your answers will help us track our progress over time and compare our programs with other states.

NCI developed core indicators to look at outcomes for individuals and families receiving services. Indicators target employment, rights, service planning, community inclusion, choice and health and safety. The survey continues to include some questions regarding the COVID-19 pandemic to assess how the pandemic has affected the lives of people receiving I/DD services and the agencies providing those services.

Oregon is participating in three surveys in 2022. We ask that you help ensure the success of the surveys by participating when requested.

This message addresses the first survey (adult in-person). Future messages will address the upcoming child family and staff stability surveys.

Adult in-person survey: This is normally a face-to-face meeting with randomly selected adults who receive I/DD services. Due to the pandemic, most interviews will occur via Zoom or another remote option. In-person interviews will be offered only if they can be done safely and follow state and local guidelines.

This month, randomly selected adults will begin receiving letters about participating. In early February, Oregon Health and Science University (OHSU) interviewers will begin calling people to schedule meetings. Individuals can choose to have someone, such as their guardian, assist them in the interview. Oregon must complete at least 400 interviews to be included with other states in the national report.

Interviews will be completed by June 2022. All information shared is confidential. Results are anonymous.

For more information on NCI, please go to <http://www.nationalcoreindicators.org/>.

For questions about the survey in Oregon, contact Julie Hoyt at Julie.Hoyt@dhsosha.state.or.us or 503-891-7405.

Thank you in advance for your participation.

Sincerely,

A handwritten signature in black ink, appearing to read "Lilia". The signature is fluid and cursive, with a large initial "L" and a long, sweeping underline.

Lilia Teninty
Director
Office of Developmental Disabilities Services

Previous Director's Messages are available at
<http://www.oregon.gov/DHS/SENIORS-DISABILITIES/DD/Pages/messages.aspx>

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