



April 25, 2018

To: All ODDS Staff and Stakeholders

From: Lilia Teninty, Director, Office of Developmental Disabilities Services

Changes are coming to how in-home attendant-care services are documented. As these changes are made, ODDS will seek stakeholder input on the new process. More about that part in a moment.

The new process is called “electronic visit verification” or EVV. EVV is a way to document, in real time, who provided the service, for whom, when and where the service was performed, and the type of service performed.

EVV is required by the federal 21<sup>st</sup> Century Cures Act. The Act requires that states implement an EVV system for personal-care services by January 1, 2019. If the state does not comply with EVV, the federal match for the state’s Medicaid program will be reduced.

The U.S. Centers for Medicare and Medicaid Services (CMS) recently issued guidance in the form of a PDF:

<https://www.medicaid.gov/medicaid/hcbs/downloads/training/evv-presentation-part-1.pdf>.

Among the potential benefits CMS cites for EVV are improving program efficiencies and improving the health and welfare of individuals by validating delivery of services.

It is important to note that EVV *is not video monitoring of individuals*. EVV is also not a replacement for case management visits.

For the first phase, ODDS has chosen to build our EVV system in a way that will help us meet the requirements on time and with fewer changes for Personal Support Workers (PSWs) and their employers.

We will build the additional requirements into the ODDS eXPRS system. We are fortunate that eXPRS already captures many of the data elements required for EVV.

ODDS will begin working on the systems changes in eXPRS this summer with testing through 2018. Training will be available for PSWs on how to use the new system before the new process is implemented.

Future phases of the EVV project will include other providers of in-home services. ODDS is engaged with national organizations seeking further clarification and guidance on which providers and services will be impacted by future phases of EVV requirements and how group homes and foster homes will be included in the requirements.

Please visit the ODDS Electronic Visit Verification Project (<http://www.oregon.gov/DHS/SENIORS-DISABILITIES/DD/PROVIDERS-PARTNERS/Pages/evv.aspx>) web page for up-to-date information about this project. You can sign up to receive updates when new information is available.

## **Stakeholder engagement**

The 21<sup>st</sup> Century Cures Act suggests states get input from individuals receiving services, their families and the PSWs on the state's EVV system. ODDS will hold stakeholder meetings focused on the PSW phase, beginning later this spring. If you are interested in these upcoming stakeholder groups I encourage you to visit the Engagement and Innovation page to sign up.

ODDS uses the [ODDS Engagement and Innovation](http://www.oregon.gov/DHS/SENIORS-DISABILITIES/DD/PROVIDERS-PARTNERS/Pages/engagement-innovation.aspx) web page to sign up participants for stakeholder groups. <http://www.oregon.gov/DHS/SENIORS-DISABILITIES/DD/PROVIDERS-PARTNERS/Pages/engagement-innovation.aspx>

Sincerely,

A handwritten signature in black ink, appearing to read "Lilia". The signature is fluid and cursive, with a large initial "L" and a trailing flourish.

Lilia Teninty  
Director  
Office of Developmental Disabilities Services

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