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April 26, 2021

To: ODDS Stakeholders

From: Lilia Teninty, Director, Office of Developmental Disabilities Services

Subject: Blueprint Project Update

In February, I did a [message](#) on the Blueprint Project and a survey to get feedback on how to improve case management in Oregon. Case management is the work done by Services Coordinators and Personal Agents.

One of the goals of the ODDS strategic plan is to have a system that is easier for people and families to use. The Blueprint Project is focused on making sure services and supports in our case management system to help with that goal. People with intellectual and developmental disabilities (I/DD) should be able to get support from their Services Coordinators or Personal Agents to use the developmental disabilities services. They also should understand their options and be able to access other services that are needed.

In fall 2018, ODDS contracted with Health Management Associates (HMA) to explore what is working well in case management and what could be done better. About 1,000 stakeholders across the state provided input.

Based on the feedback, HMA worked with stakeholders to create a report that gives recommendations, or a “blueprint,” to redesign case management services. This effort is called the Blueprint Project.

In February 2021, we issued a survey to get feedback from stakeholders on the draft recommendations in the report. People with I/DD, families and stakeholders said the survey did not meet their needs. They want to be fully engaged in this process. ODDS is taking that feedback to heart. We are

adjusting timelines and our plan to make sure stakeholders, including people with I/DD and families, are heard.

### **What's next?**

We will develop a new version of the Blueprint Project report that is easier to understand and in plain language. That report will be translated into multiple languages.

This summer ODDS will hold listening sessions focused on people with I/DD and families to help people understand the report, give background and information about the report, and answer questions.

ODDS will partner with community organizations and advocacy groups to pull together focus groups to gather feedback on Blueprint Project recommendations. We want to reach people we don't always hear from and make sure all voices have an opportunity to be heard.

What we learn from these sessions and from the survey will be used to work with Blueprint Project stakeholder group to finalize recommendations. The [survey](#) will remain online until August 31, 2021.

The Blueprint Project is not the only opportunity to help shape the future of the case management system in Oregon. ODDS will continue to work closely with people with I/DD, families and stakeholders to help make a system that meets their needs. These are your services, and they need to work for you to create the life you want.

Sincerely,

A handwritten signature in black ink, appearing to read "Lilia". The signature is fluid and cursive, with a large loop at the beginning.

Lilia Teninty  
Director  
Office of Developmental Disabilities Services

*Previous ODDS Director's Messages are available at <http://www.oregon.gov/DHS/SENIORS-DISABILITIES/DD/Pages/messages.aspx>*

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