

## OHCC Training Committee Meeting Summary

Wednesday, September 25, 2019

1:00 pm to 3:00 pm  
550 Capitol Street NE, Basement, Salem, OR 97301

In Person Attendees	Conference Call Attendees
Rebecca Hill, Committee Chair Roberta Lilly, Program Manager Training Unit Kristen Eisenman, OHCC Training Specialist David Scott Vining, OHCC Training Specialist Lindsay Vanderworker APD Policy Analyst Shelly Reed, ODDS Policy Analyst Brenda Hoffman, OHCC Training Support Terry Haydon, HCW Mark Prever, HCW	Marsha Wendall Lois Edwards

### September 2019 Agenda – Approved August 2019 Minutes – Approved

#### Monthly Training Report

- Kris Eisenman went over the Training Report - noting the increase in providers taking online courses.
- She gave updates on the totals of Certifications, pointing out that there has been a steady increase of new providers earning certifications.

#### ENHANCED Certification Refresh

- Kris Eisenman also spoke about working with OSU to give us fresh topics for the classes. There will also be some changes in how the classes are going to be held.
- The biggest change will be with the utilization of a “blended learning” model
  - Blended learning will involve the use of online coursework, in-person class time, and hands-on demonstration of skills in the classroom.
- Roberta Lilly spoke to the group about how beneficial blended learning is for the workers:
  - the online portion of the class will have to be taken before they can move on to the in-class section.
  - there will be more demonstration of skills so that the workers can feel confident in what they just learned.
- Rebecca Hill suggest putting together a list of what the classes would cover.

#### Mental Health First Aid update

- Roberta Lilly mentioned that Salem will be having a MHFA class on October 30, 2019 and it will be open to 30 participants.
- We had 11 people come to the class when it was held in Klamath Falls.
- Roberta reported out that the Commissioners approved all 8 hours of MHFA for PDC credit.
  - 5 hours of safety-type courses
  - 3 hours of elective courses
- Classes will soon be offered in Washington and Multnomah Counties.

#### Marketing Classes – Getting Workers to Come to Classes

- Senate Bill 1534 should help bring up the numbers in classes.
- To encourage providers to earn their certifications, there will be options so that workers can better plan out their schedules; especially those in small areas of the state.
- We are also looking for more ways to advertise Professional Development and Enhanced Certifications.
- Rebecca Hill mentioned that most Personal Support Workers she has come across (and the individuals they support) don't know what is available as far as classes, benefits, and other things.
- Roberta Lilly said that we are willing to go to Brokerages and Community Developmental Disabilities Programs to explain what we offer and ways we can help providers.
- Rebecca Hill suggest that we at least support the receptionist as they are the ones who have the most interaction with the workers.
- It was also mentioned by several committee members that OHCC could go to the Managers Monthly Meetings to share about the program.
- Lindsay Vanderworker suggested using social media to promote classes.
- Marsha Wentzell stated that several workers can't attend classes due to not having a backup worker to cover for them.

#### **Newsletter – New Look**

- David Vining updated everyone that the brand-new newsletter will be ready soon and he would email out the first draft of it when mocked up.
- Roberta Lilly informed everyone the newsletter would be on white paper now instead of the long known blue paper.

#### **Future Agenda Items**

- Family Caregiver course development.
- Continued discussion of marketing OHCC classes.