



OHCC Training Committee

Meeting Summary

Wednesday, September 26, 2018

1:00 PM to 3:00 PM

550 Capitol Street NE, Salem, OR 97301

Attendees Present

In-Person

Rebecca Hill (Training Committee Chairperson), Roberta Lilly (OHCC), David Vining (OHCC), Brenda Hoffman (OHCC), Kris Eisenman (OHCC), Mark Prever (SEIU), Janet Shevchenko (OHCC), Yetu Dumbia (OHCC), Amanda Goffin (OHCC), Ian Cobb (OHCC)

Conference Call

Marsha Wentzel (OHCC Commissioner), Pam Saepharn (Case Manger), Roxie Mayfield (OHCC Commissioner), Christine Maciel (APD Policy Team), Shelley Reed (ODDS Policy Team)

Agenda Items & Decisions from August

September 2018 Committee Agenda – Approved

August 2018 Minutes – Approved with amendment

- Dementia 101 is 3 hours not 2-3 hours as noted in the minutes

Monthly Training Report:

- Onboarding (Pilot Course)
 - Roberta Lilly began the report with a description of the Onboarding pilot course which was delivered on 9.21.2018 to providers whose first language is Somali
 - The course was developed by OHCC in collaboration with instructor Rukia Mohammed, to cover information since orientations the providers were still struggling to understand
 - Roberta taught the 2-hour course while Rukia translated – with a heavy emphasis on Q&A time
 - While only four people were able to attend the course was very well received
- Kris Eisenman stated the numbers for July were not yet completed as there had been more classes it and it is taking longer to process them at this time
- PSW Orientation attendance is trending upwards for both the in-person and online options
 - The online enrollment has passed the in-person enrollment for the first time
- eXPRS Orientation attendance has also increased
- 20 Professional Development Certifications were approved this month – 638 providers now have PDC with 1437 still working towards it
- There are fewer PSWs than HCWs with Enhanced – OHCC will be keeping an eye on this

Demo – Working Together Online

- David Vining gave a brief demonstration of the online version of Working Together. The course will be made available on Friday, September 28, 2018
- With the launching of this course, all three Core Courses required for the PDC are available on iLearnOregon – providers may complete this entire requirement at their convenience

Enhanced Exception Consideration

- The committee was informed about a provider who was requesting an exception to the 20% “No Show” rate requirement of the Enhanced program
 - The provider had a “No Show” rate of 100% from 3 years ago
 - They are currently the individual’s sole PSW
 - To demonstrate current responsibility, the PSW pointed towards their current college career – a course load with a maintained 4.0 grade point average
- Roberta Lilly asked the committee if this worker should be allowed an exception – the committee voted in favor of allowing an exception, with the following stipulations:
 1. The provider does not incur any more “No Shows”
 2. The provider completes the four days of Enhanced Certification along with four more training courses offered by OHCC
 - One of the four extra courses must be Keeping It Professional
 3. The provider shall have 90 days from the last day of the Enhanced Certification to complete the additional stipulations

Among Friends – Guest Presenter Inquiry

- Shanya Luther, a speaker and trainer, founder and director of Among Friends, believes the training she provides could be very beneficial for the in-home care provider workforce
- Roberta Lilly asked if the committee would be interested in hearing about Ms. Luther’s curriculum – the committee agreed
- Ms. Luther will be giving a small presentation during the October Training Committee

MHFA Survey

- Roberta Lilly and Kris Eisenman reviewed the data from the survey:
 - All attendees of the training responded to the survey
 - 50% of respondents were “Satisfied with the class” and 50% of respondents were “Very satisfied with the class”
 - Mark Prever, who had attended MHFA, also confirmed his satisfaction with the material, commenting how well put together the course was and how helpful the information was
- Ms. Lilly suggested to move forward with a recommendation to the Commissioners to offer Mental Health First Aid to providers – the motion was approved, and a recommendation will be made

CNA Equivalency

- Recommendation - Providers with their CNA would only need to take the course Helping Caregivers Fight Fraud and Abuse to earn their Enhanced Certification