

March 11, 2022

Dear Provider,

The Oregon Department of Human Services (ODHS) Office of Aging and People with Disabilities (APD), ODHS Office of Developmental Disabilities Services (ODDS), Oregon Health Authority, Health Systems Division and the Oregon Home Care Commission (OHCC) are committed to protecting the safety of homecare workers, personal support workers, and personal care attendants as well as the Oregonians they serve.

There will be no changes in current mask requirements for homecare and personal support workers or personal care attendants, even though mask requirements will be lifted for most indoor public settings in Oregon after March 11. The following exceptions for mask wearing will also remain in place:

- Workers who live in the same residence as the supported person are not required to wear masks when providing care.
- If a mask causes emotional distress to the consumer-employer or if the consumer-employer requests that their providers not wear a mask, the worker will be exempt from wearing a mask.
- If a provider has a medical condition that prevents them from wearing a mask, they may ask for an ADA accommodation. Providers with an ADA accommodation are exempt from wearing a mask.

The links below provide more information OHA mask guidance:

[English](#), [Arabic](#), [Korean](#), [Marshallese](#) [Portuguese](#), [Russian](#),

[Simplified Chinese](#), [Spanish](#), [Vietnamese](#)

Providers can access masks and gloves by completing and submitting a request through the options below:

- OHCC Customer Relations – Online Service
<https://www.oregon.gov/dhs/SENIORS-DISABILITIES/HCC/PSW-HCW/Pages/index.aspx>

- SEIU's Online form: <https://seiu503.tfaforms.net/622>
- Reach us by phone or email: 877-624-6080 or OHCC.CustomerRelations@dhsosha.state.or.us

If you have questions about the updated mask guidance for providers, please call or email the Oregon Home Care Commission Customer Relations Unit at 877-624-6080 or OHCC.CustomerRelations@dhsosha.state.or.us.

Thank you,

ODHS Office of Aging and People with Disabilities
ODHS Office of Developmental Disabilities Services
Oregon Health Authority, Health Systems Division
Oregon Home Care Commission