

Friends and Family Debit Account Funding for Inmate Calling

Inmate telephone debit funding is a convenient way to deposit funds into the telephone account of an incarcerated friend or loved one. It's fast, totally secure and the deposit can be made from the comfort of your own home.

This service allows family members and friends to add money to an inmate's telephone debit calling account. Once the payment is received, the funds belong to the inmate. This provides flexibility on behalf of the inmate where he/she may call any phone number that is not otherwise blocked by the facility.

If you prefer to prepay for calls placed only to your telephone number, we recommend setting up a prepaid service account by calling our customer service department at 1.888.506.8407 or by going online to www.ICSolutions.com and clicking on the Prepaid Collect Calling Link.

How do I get started?

It's EASY...there are two ways you can fund an inmate's account by simply (1) going online to our website or by (2) calling us.

(1) ONLINE

To apply funds online go to www.ICSolutions.com and click on the Debit Telephone Account Funding Link. It will provide you with an option to create a new account or to log into an existing account.

(2) By Phone

Another way you can add funds is by calling our Toll-Free number 1.888.888.8413 where you will be able to speak to one of our bilingual (English and Spanish) customer service agents.

When funding a debit calling account you will need to make the following inmate information available to us:

- Inmate's ID Number
- Inmate's Name
- Name & Location of Correctional Facility

If you encounter any difficulty, you can speak with a customer service agent by dialing 1.888.506.8407. We are available 24 hours a day, every day!