Station 1
Welcome
Help us with our next budget.
Please review the information and complete the feedback survey at the end.

We value your input.
Contact us for ADA accommodations or assistance in other languages.
www.oregon.gov/dor
503-378-4988 or 800-356-4222
questions.dor@oregon.gov

Comuníquese con nosotros para solicitar adaptaciones de la ADA (Ley sobre Estadounidenses con Discapacidades) o asistencia en otros idiomas.
www.oregon.gov/dor
503-378-4988 o 800-356-4222
preguntas.dor@oregon.gov
Station 2
Community engagement
Our goal

Submit a budget request for the 2023-2025 biennium for the Governor’s budget.
Process

1. Talk to tribal governments and community organizations one-on-one.  
   Completed

2. Incorporate what we heard into our budget and invest in it.  
   Completed

3. Share investment ideas in a virtual open house.  
   We are here

4. Incorporate open house feedback and finalize investment proposals.  
   August 2022
Station 3

Background
Oregon Department of Revenue

We administer Oregon tax laws, support partners’ programs, and act as a central debt collection agency for other state agencies, boards, commissions, and local governments. We provide services for the general public, tax professionals, cities, counties, local taxing districts, and other state agencies.

Revenue streams administered by the Department generated approximately $44.4 billion for Oregon in the 19-21 biennium including supporting our partners with $15.6 billion in revenues.
Mission
Together, we collect the revenue that Oregon counts on.

Vision
To create a clear and easy experience for our customers.

Values
We work to earn the trust of taxpayers.
We seek dignity and inclusion for all.
We do the right thing.
We build partnerships.
We rise to the occasion.
Oregon tax dollars pay for services such as:

- K-12 education
- Early learning services
- Community colleges
- Higher education
- Medicaid
- Food benefits
- Senior services
- Mental health services
- Child protective services
- Hospitals
- Police
- Fire
- Department of Justice
- Corrections facilities
- Juvenile corrections
- Highways
- Transit programs
- Forestry services
- Library services
- Agriculture
- Sewer systems
- Parks
- Environmental quality
The Oregon Department of Revenue’s budget pays for the collection of Oregon’s tax dollars.
Station 4

Proposed new investments
Invest in racial equity

Establish strong leadership to eradicate racial and other forms of disparities in all aspects of our work. Invest in resources to strengthen public involvement through community engagement, access to information, and decision-making opportunities.

Investments in creating an inclusive workplace culture and in creating a community engagement program will help achieve these goals.
Invest in reliable operations

Invest in shoring up systems at risk of failure. Failure could result in reduced revenue to support community programs. By properly maintaining Department of Revenue assets, we can better assure public services receive the resources they are counting on. A breakdown in revenue collection can cost million of dollars of lost revenue intended to be spent in the community.

Investments in maintaining our processes will help to ensure revenue collection without interruption.
We have a diverse group of customers at the Oregon Department of Revenue, including individual taxpayers, people who have delinquent government debt, industry groups, tax professionals, community-based organizations, state and local partners, and Oregonians. Our vision is to create a clear and easy experience for our customers.

Investments to reduce call wait times and in understanding our customers needs will help achieve this vision.
Station 5

Take the survey
We value your input.

Follow this link to take the survey:
https://forms.office.com/g/K3AfDaCMrZ