

How to resolve errors

Your return may be rejected when submitted. You will receive an email with an error message. It is likely your return is missing information or information is incorrect.

Here you will find a listing of error codes and helpful solutions to work with when using Oregon State free file electronic program for full-year residents.

Please note that the terms “invalid child element” and “child element” are software developer language terms and do not reflect actual issues with dependents on a tax return.

State Free File Rejection Rules Translation

1. OR-003 -The element 'PrimDrvrLcnsOrStateIssdIdGrp' in namespace 'http://www.irs.gov/efile' has invalid child element 'DrvrLcnsIssueDt' in namespace 'http://www.irs.gov/efile'. List of possible elements expected: 'DrvrLcnsExprDt' in namespace 'http://www.irs.gov/efile'.
Answer: Go to Step 2 of your return and add the Prime taxpayer's driver's license expiration date.
2. OR-003 -The element 'SpsDrvrLcnsOrStateIssdIdGrp' in namespace 'http://www.irs.gov/efile' has invalid child element 'DrvrLcnsIssueDt' in namespace 'http://www.irs.gov/efile'. List of possible elements expected: 'DrvrLcnsExprDt' in namespace 'http://www.irs.gov/efile'.
Answer: Go to Step 2 of your return and add your Spouses driver's license expiration date.
3. OR-003 -The element 'DrvrLcnsExprDt' in namespace 'http://www.irs.gov/efile' has invalid child element 'NonExpr' in namespace 'http://www.irs.gov/efile'.
Answer: Go to Step 2 of your return and remove Non-Expiring and add driver's license expiration date.
4. OR-003 -The element 'PrimDrvrLcnsOrStateIssdIdGrp' in namespace 'http://www.irs.gov/efile' has invalid child element 'DrvrLcnsExprDt' in namespace 'http://www.irs.gov/efile'. List of possible elements expected: 'DrvrLcnsStCd' in namespace 'http://www.irs.gov/efile'.
Answer: Go to Step 2 of your return and select the State Abbreviation Code, for the State your driver's license was issued.
5. OR-003 -The element 'SpsDrvrLcnsOrStateIssdIdGrp' in namespace 'http://www.irs.gov/efile' has invalid child element 'DrvrLcnsStCd' in namespace 'http://www.irs.gov/efile'. List of possible elements expected: 'DoNotHaveDrvrLcnsOrStIssdId, DidNotProvideDLorStIssuedId, DrvrLcnsNum, StateIssdIdNum' in namespace 'http://www.irs.gov/efile'.
Answer: In most cases the spouse's driver's license number was not entered. However, if the driver's license was entered please review these fields: Do not have a driver's license or State issued ID. Did not provide driver's license or State issued ID. Did not provide driver's license or State issued ID number. Driver's license information is found in Step 2.
6. OR-003 -The element 'Addition' in namespace 'http://www.irs.gov/efile' has invalid child element 'AdditionAmount' in namespace 'http://www.irs.gov/efile'. List of possible elements expected: 'AdditionCode' in namespace 'http://www.irs.gov/efile'.
Answer: Open your Schedule OR-ASC. Remove all zeros from the Addition fields.

7. OR-003 -The element 'Subtraction' in namespace 'http://www.irs.gov/efile' has invalid child element 'SubtractionAmount' in namespace 'http://www.irs.gov/efile'. List of possible elements expected: 'SubtractionCode' in namespace 'http://www.irs.gov/efile'.
Answer: Open your Schedule OR-ASC. Remove all zeros from the Subtraction fields.
8. OR-003 -The element 'Subtraction' in namespace 'http://www.irs.gov/efile' has invalid child element 'SubtractionAmount' in namespace 'http://www.irs.gov/efile'. List of possible elements expected: 'SubtractionCode' in namespace 'http://www.irs.gov/efile'.
Answer: Open your Schedule OR-ASC, make sure you have entered both a subtraction code and subtraction amount.
9. OR-003 -The 'http://www.irs.gov/efile:SubtractionCode' element is invalid - The value '325' is invalid according to its data type 'http://www.irs.gov/efile:ORASC40FSubtractionCodeType' - The Enumeration constraint failed.
Answer: Subtraction code 325 – Oregon income tax refund is valid on Form 40N & P only. On Form 40 your Oregon income tax refund is taken on line 12.
10. OR-003 -The element 'StandardCredit' in namespace 'http://www.irs.gov/efile' has invalid child element 'StandardCreditAmount' in namespace 'http://www.irs.gov/efile'. List of possible elements expected: 'StandardCreditCode' in namespace 'http://www.irs.gov/efile'.
Answer: Open Schedule OR-ASC. Remove all zeros from the Standard credit fields.
11. OR-003 -The element 'CarryFwdCredit' in namespace 'http://www.irs.gov/efile' has invalid child element 'PrevYrCarryFwdAmt' in namespace 'http://www.irs.gov/efile'. List of possible elements expected: 'CarryFwdCreditCode' in namespace 'http://www.irs.gov/efile'.
Answer: Open Schedule OR-ASC. Remove all zeros from the Carryforward credit fields.
12. OR-003 -The element 'CarryFwdCredit' in namespace 'http://www.irs.gov/efile' has invalid child element 'CurrentYrAwardAmt' in namespace 'http://www.irs.gov/efile'. List of possible elements expected: 'PrevYrCarryFwdAmt' in namespace 'http://www.irs.gov/efile'.
Answer: Open Schedule OR-ASC. Enter 0 in the Previous Year Carryforward Amount field.
13. OR-003 -The element 'CarryFwdCredit' in namespace 'http://www.irs.gov/efile' has invalid child element 'CurrentYrAwardAmt' in namespace 'http://www.irs.gov/efile'. List of possible elements expected: 'CurrentYrCarryforwardAwardAmt' in namespace 'http://www.irs.gov/efile'.
Answer: Open Schedule OR-ASC. Enter 0 in the Current Year Carryforward Amount field.
14. OR-003 -The element 'CarryFwdCredit' in namespace 'http://www.irs.gov/efile' has invalid child element 'PrevYrCarryFwdAmt' in namespace 'http://www.irs.gov/efile'. List of possible elements expected: 'CarryFwdCreditCode' in namespace 'http://www.irs.gov/efile'.
Answer: Open Schedule OR-ASC. Enter a Carryforward credit code.
15. OR-003 -The element 'RefundableCredit' in namespace 'http://www.irs.gov/efile' has invalid child element 'RefundableCreditAmount' in namespace 'http://www.irs.gov/efile'. List of possible elements expected: 'RefundableCreditCode' in namespace 'http://www.irs.gov/efile'.
Answer: Open Schedule OR-ASC. Remove all zeros from the Refundable credit fields.
16. OR-003 -The 'http://www.irs.gov/efile:RefundableCreditCode' element is invalid - The value '808' is invalid according to its data type 'http://www.irs.gov/efile:ORASC40FRefundCreditCodeType' - The Enumeration constraint failed.

Answer: Code 808 is a Standard Credit Code not a Refundable credit code. Please enter it as a Standard Credit code on your OR-ASC

17. OR-003 -The element 'Dependent' in namespace 'http://www.irs.gov/efile' has invalid child element 'QualifyingDisabilityInd' in namespace 'http://www.irs.gov/efile'. List of possible elements expected: 'Name' in namespace 'http://www.irs.gov/efile'.
Answer: Please open the Dependent section of your return. Remove the Child with Qualifying Disability Checkmark.
18. OR-003 -The element 'Dependent' in namespace 'http://www.irs.gov/efile' has invalid child element 'Relationship' in namespace 'http://www.irs.gov/efile'. List of possible elements expected: 'Name' in namespace 'http://www.irs.gov/efile'.
Answer: Please open the Dependent section of your return. Remove the Relationship code.
19. OR-003 -The element 'ORSurplusDonateToSchools' in namespace 'http://www.irs.gov/efile' has invalid child element 'SurplusCreditDonationAmt' in namespace 'http://www.irs.gov/efile'. List of possible elements expected: 'ORSurplusDonateToSchoolsInd' in namespace 'http://www.irs.gov/efile'.
Answer: If it is a Kicker year, you need to remove the zero, from the Kicker donation line.
20. OR-003 -The element 'RefundDirectDeposit' in namespace 'http://www.irs.gov/efile' has invalid child element 'Checking' in namespace 'http://www.irs.gov/efile'. List of possible elements expected: 'TelephoneNumber, RoutingTransitNumber' in namespace 'http://www.irs.gov/efile'.
Answer: Review the direct deposit information on your return. Make sure there is a routing and account number present. Make sure you have checked a Type of account either Checking or Savings. Verify your account information. Did you enter the information in the correct locations?
21. OR-003 -The element 'RefundDirectDeposit' in namespace 'http://www.irs.gov/efile' has invalid child element 'NotIATTransaction' in namespace 'http://www.irs.gov/efile'. List of possible elements expected: 'Amount, Checking, Savings' in namespace 'http://www.irs.gov/efile'.
Answer: You need to select a Type of account you want your refund deposited into, Checking or Savings.
22. OR-003 -The element 'PrimeITINToSSN' in namespace 'http://www.irs.gov/efile' has incomplete content. List of possible elements expected: 'PrimeFormerITIN' in namespace 'http://www.irs.gov/efile'.
Answer: You need to remove the checkmark from the "First time using this SSN checkbox." Please see the booklet for instructions if you have questions.
23. OR-003 -The element 'Secondary' in namespace 'http://www.irs.gov/efile' has invalid child element 'DateOfBirth' in namespace 'http://www.irs.gov/efile'. List of possible elements expected: 'TaxpayerSSN' in namespace 'http://www.irs.gov/efile'.
Answer: You need to enter an SSN for your Spouse.
24. OR-003 -The element 'OR529CSPDeposit' in namespace 'http://www.irs.gov/efile' has invalid child element 'OCSPAAccountNumber' in namespace 'http://www.irs.gov/efile'. List of possible elements expected: 'OCSPPortfolioNumber' in namespace 'http://www.irs.gov/efile'.
Answer: You need to enter the Portfolio number for your Oregon College Savings Plan. It can be found on your Plan Statement.
25. Error: Missing Document
Category: Error
Error Code: **OR-028**

Message: Oregon Schedule A is missing.

Answer: You have claimed Itemized deductions but did not include an Oregon Schedule A with your return. You need to enter an Oregon Schedule A. The Itemized deductions claimed on Form 40 must match the amount on Oregon Schedule A line 23. Enter the amount from line 23 on Form 40 line 16.

26. Error: Acceptance Validation

Category: Error

Error Code: **OR-036**

Message: Schedule OR-A total must match total entered on 40, 40N, or 40P.

Answer: the amount on line 23 of Schedule Oregon A must match the amount claimed on line 16 of Form 40.