

Oregon questions and answers from the July 30 DOR Tax Professional Liaison Meeting

Q1. Can a tax return preparer send and sign additional documents through the non-logged function in Revenue Online (ROL) on behalf of the taxpayer? Or must they have a power of attorney (POA) on file?

A1. A POA does not have to be filed in order for a preparer or other person to submit requested documentation on the taxpayer's behalf. As long as the user has the letter identification number and other pertinent information needed to access the non-logged function, the user can upload document. A POA must be on file, however, granting the user permission to discuss the account with the department if the user wants to discuss the uploaded documents with the department.

Q2. When submitting documents through the non-logged function in ROL, how can I check the status of the submission.

A2. There is not a function to show the exact status of where the documents are in processing, and time needed to process the documents can vary depending on the information being requested. The taxpayer can use the Where's My Refund function or call the number listed in the request letter.

Taxpayers that want to view the information transmitted through the non-logged function can easily access that information by going to ROL and using the Look Up Request Code function located under tools. All they need is the email used as a signature during the non-logged function and the request code received after uploading the requested documents.

Q3. Is there a specific person, department, or number we should notify in case of a data breach?

A3. The data breach bill, HB 2128, that requires tax professionals to report a data breach to the department does not become effective until January 1, 2022. The department is in the process of developing the administrative rules, forms, and procedures for reporting breaches. More information to come later this year.

Q4. Does ODR have automated installment agreements similar to the IRS?

A4. The department does allow taxpayers to setup their own payment plan. The taxpayer must first create an ROL account. Once logged in to the account, select the manage payment plans and debt link. There you will be able to setup a payment and find additional information relating to payment plans.

Q5. Please add the mailing address back to the tax vouchers.

A5. The department is pleased to announce that the addresses have been added back to the vouchers and will be available when the new forms are released for tax year 2021.

Q6. Will the department present a Zoom meeting on the new unemployment insurance (UI) information? For example, for UI tax year 2021, eligible employers can defer one third of their UI tax liability until June 30, 2022 and avoid any associated interest and penalties.

A6. Question about the legislation that implemented this change in UI tax can be directed to the Oregon Employment Department at the [“Contact Us” Web site](#).