

DOR Tax Professional Liaison Meeting

May 16, 2025 Hosted by: Daron Prara

1

Presenters Jason Larimer Mona Henry Kyle Knox Personal Tax and Compliance Paid Leave Oregon

3

Agenda

- •Welcome!
- Market-Based Sourcing
- •Revenue Online Payments
- •What to Expect in an Audit/Gig Workers
- •Paid Leave Oregon Oregon Employment Department
- Paid Leave Oregon PTAC Policy Unit
- •Charitable Checkoff Commission



Market-based sourcing

An introduction May 16, 2025 Jason M. Larimer

5

Scope of presentation

- Tangible personal property amounts to products that can be perceived with one or more of the five senses.
- Other than tangible personal property means services or intangible personal property.
- \bullet This presentation will focus entirely on services.
- Intangible personal property is a legal right, e.g. copyrights.
- This presentation is deliberately oversimplified.

6

Legal basis for market-based sourcing

- The statutory authority for market-based sourcing for sales of other than tangible personal property is ORS 314.665(4) and ORS 314.666.
- The department adopted a rule applying and interpretating ORS 314.665(4) and ORS 314.666. See OAR 150-314-0435.

	Considerations to approach sourcing services	
	What kind of service is sold?How is this service classified under the rule?	
	Where is the service received?Is the service transmitted by electronic means?	
	Does an individual or business receive the service?	
		-
L		J
8		
Γ		1
	In-person services	
	 See OAR 150-314-0435(4)(b)(A)-(D). Examples include hairdressing and construction. 	
	 An in-person service is one where the service provider is physically present when providing services to a person, the person's real property or the person's tangible personal property. 	
	 A service provided to a person's body (a haircut) is sourced to the place where the service is received. 	
	A service provided to a person's real property is sourced to the place the real property is located. A service provided to a person's real property is sourced to the place the real property is controlled.	
	 A service provided to a person's tangible personal property is sourced to where the tangible personal property is shipped or delivered if the person sends the property away for service. Otherwise, source to the place the person brings the property. 	
	,	
5)	
		1
	Professional services	
	 See OAR 150-314-0435(4)(d) "professional services are services that require specialized knowledge and, in 	
	 professional services are services that require specialized knowledge and, in some cases, require a professional certification, license, or degree" Examples include accounting services, legal services and medical services. 	
	Individuals- source to state of primary residence or the billing address Businesses- source to where customer manages contract of sale, place of	
l	order, or billing address.	

Difference between personal and professional service

- See OAR 150-314-0435(4)(d)(B)(i)
 However, professional services where the service is of an intellectual or intangible nature, such as legal, accounting, financial, and consulting services, are assigned as professional services under the rules of section (4)(d) of this rule, notwithstanding the fact that these services may involve some amount of in-person contact.
 - When will this make a difference? A neurology practice in Seattle with Oregon patients who travel to WA. The neurology service would be sourced according to billing address. What about an Oregon resident who stops for a haircut while on a business trip in Seattle? That service would be sourced to WA.

11

Electronic in-person services

- Some "in-person" services can be provided electronically. Examples include medical services and in-person training.
- If these services are professional services, use the provisions of OAR 150-314-0435(4)(c)(ii)(I) to source to state of customer residence or billing address.
- If the customer is a business, use the provisions of 150-314-0435(4)(c)(ii)(II). Place where contract of sale is managed, place of order, billing address.

12



Questions?

Jason M. Larimer (503) 877-7833

jason.larimer@dor.oregon.gov



Making Payments on Revenue Online

Oregon Department of Revenue 05/16/2025 Lenora Chaney

14

Agenda

- **01** Making a Logged-out Payment
- 02 Making a Logged-in Payment
- 03 Common Errors
- **04** Q&A

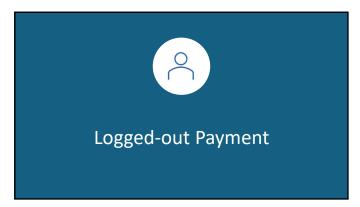
15

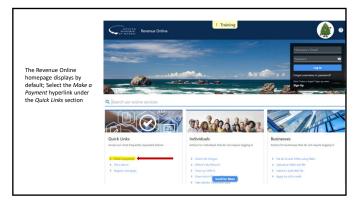
How do I get to Revenue Online?

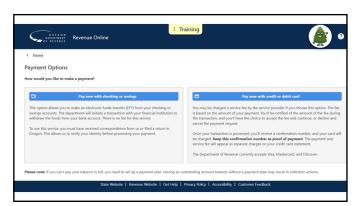
- Go to our website:
 <u>www.oregon.gov/DOR</u>
- Select the Revenue Online
- tab in the top right.

 If using a mobile device, select the ellipsis icon view menu options









Revenue Online Payment Options:

Credit or Debit card payments

- 2.4% processing fee is charged by the card vendor.
- the card vendor.

 No refunds for service fees related to any overpayment.
- Currently, the Oregon Department of Revenue accepts Visa, Mastercard & Discover
- Cannot accept American Express cards

Checking/Savings account payments

- NO service fee
- This payment type can trigger the bank's fraud filters. It's best to provide the bank with our Incoming Company ID to avoid issues:
 - 9302015091 (all tax programs exception)
 - 9302015035 (Corporate Excise/Income Tax Payments)

Note: We cannot accept payment from foreign bank accounts. Additionally, these online payment options are *not* available for first-time filers.

20

Customer Information

Other Agency Accounts (OAA)

- A debt unrelated to taxes. Ex: College debt, Sex Offender Registry, Child Support, Parking Tickets,
- Questions about OAA payments? Call: 503-945-8199

Id type:

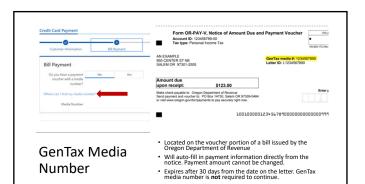
SSN, ITIN, FEIN, or State Fire Marshall ID (Hazardous Substance fee)

Estate Transfer Tax

Must enter full name of the Estate.



21



Account Information

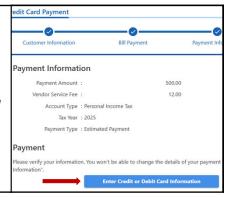
- Select the Account type
 Note: If you haven't filed a return for the tax type, the option to pay will not display.
- Select Payment type
- Select Filing Frequency
 Annual, Fiscal or Short-year
- Input tax year + payment amount. Service fee will calculate automatically.

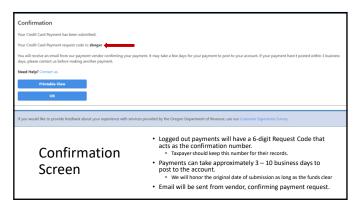
Account Informati	ion	
Please provide proper accor	unt information to help direct the payme	ent correctly. Our system v
The account type is the tax	program you are attempting to pay.	
Account Type	Personal Income Tax	_
Payment Type	Estimated Payment	_
	Payment applied to your estimated tax	liability.
Filing Frequency	Annual - Has a requirement to file	_
The tax year will direct the	payment to the appropriate tax debt wit	hin our system.
Tax Year	2025	
Payment Amount	500.0	00
Confirm Amount	500.0	00
Vendor Service Fee	12.0	00

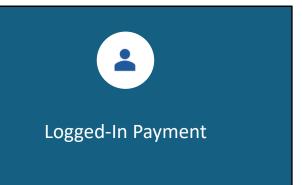
23

Payment Information

- Verify the payment information and then select the Enter Credit or Debit Card Information Button.
- An external window opens. You can now input the card information.
 - Be sure the address matches the billing address on the card.
 - Name on card can be different from Taxpayer.







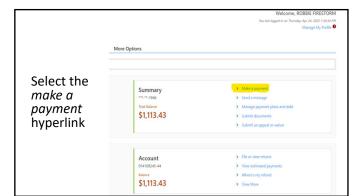
Logged-in Payment

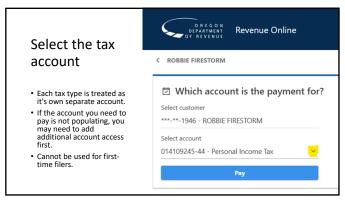
- From the Revenue Online homepage, input your login email/password
- If you do not have an account, you may select the Sign Up hyperlink to create one.

 Not for 1st time filers

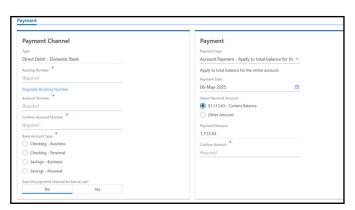


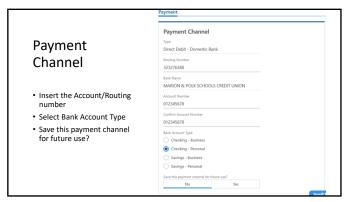
27

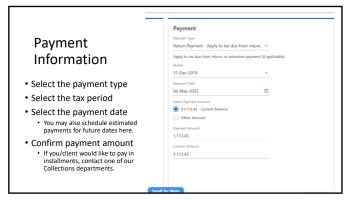


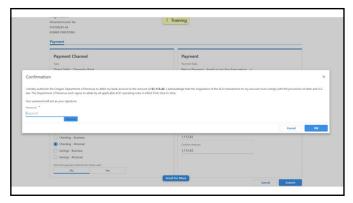




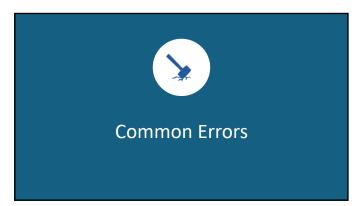














< ROBBIE FIRESTORM "I added access to Manage My Profile my client's ROBBIE FIRESTORM account, but some Profile Action Center More Options of the tax types are missing!" Q What are you looking for? The Profile tab will display by default, select the More O Access Management ₩ A Options tab. Under Access Management, select the Add additional account access hyperlink > Delete my profile > Manage my access > Manage Third-Party access

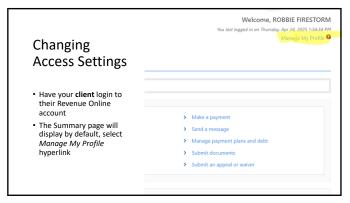
38

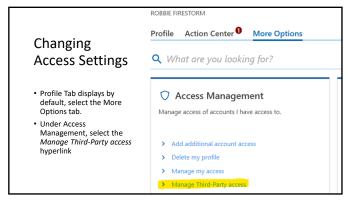
"I am getting stuck when I try to add 3rd party access!"

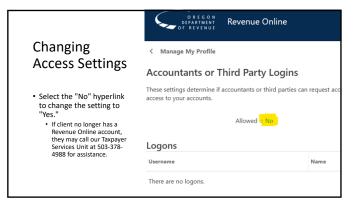
There are a few reasons why someone may struggle to establish 3rd party access to a client's account. Here are some common problems:

- Validation
 - Towards the end of the submission, it will ask you for additional verification (return line, letter ID or payment amount). If you do not have this information, you OR your client may request a Revenue Online Introduction
- Access Settings
 - If you get an error that your request has been rejected, it's possible your client has 3rd Party Access settings set to "NO." If your client has a Revenue Online account, they can change the setting while logged in.

39







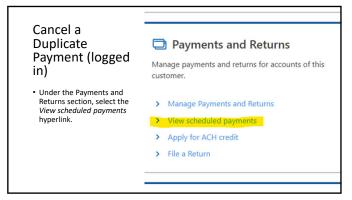
42

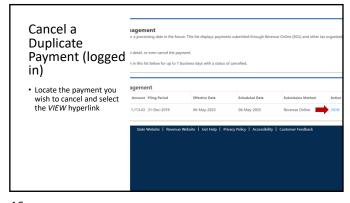
Duplicate Payments

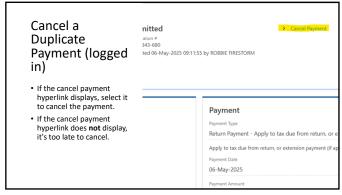
Commonly, a tax professional/CPA or taxpayer will schedule a payment with the tax return and then make a payment manually. This will cause a duplicate payment.

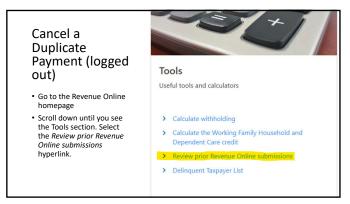
- The Oregon Department of Revenue **cannot** cancel payments initiated by you or your client(s).
- Our system won't automatically cancel the scheduled payment if the balance is already paid in full. You or your client must cancel it manually **before** it begins processing.
 - If the duplicate payment is already being processed, there is nothing we can do to stop it.

Cancel a Duplicate Payment (logged in) Login to your Revenue Online account and select your client. The Summary page will display by default, select the More Options tab. Cancel a Bad NW CORNELL RD ORTLAND OR 97229-5403 Action Center Settings More Options Filter ROBBIE FIRESTORM ***-**-1946 13840 NW CORNELL RD PORTLAND OR 97229-5403 Action Center Items O





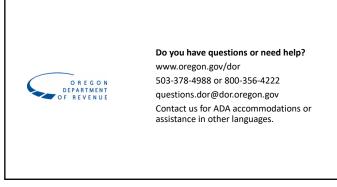




Cancel a Duplicate Payment (logged out) Input the email used to make the payment Input the request code received when the payment was originally submitted. Revenue Online Find a Submission E-mail questions.dor@dor.oregon.gov Request Code ssqkj5









Audit/Gig Workers

Mona Henry, Multi Entity Domestic Corporation

53



Gig Economy and Taxes

54



Gig Economy

Labor market based on flexible, temporary, or freelance work – often through digital platforms such as apps or websites

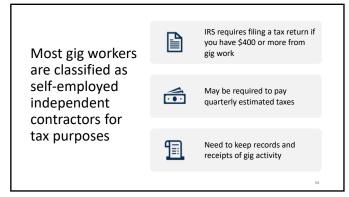


Gig Work

Driving a car (Uber, DoorDash)

Renting part of property (Airbnb, Vrbo)

Providing creative or other service







Standard mileage rates – gig work

- Prove the business purpose for each trip
- DOR accepts "booked" or "on-trip" miles typically tracked through a company app without additional verification
- Miles driven between bookings
- Need to distinguish between personal and business trips, this includes commuting

59



Caution - total miles driven with app on, called "online" miles are not currently accepted by DOR

Double-Counting

 Driving with multiple apps open can cause double-counting of miles

Personal vs Business

No way to separate

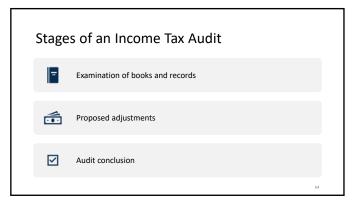
60



What to Expect During a Tax Audit







Examination of books and records

- Due date for information requests generally 10 business days
- Additional information requests may occur
- Communication with the auditor is important



65

Proposed Adjustments

- A proposed adjustment letter will be sent if the tax filings are not in compliance with state and federal laws
- The letter will explain these adjustments and there will be a deadline to provide additional information – this is not the end of the audit!
- If there is no response, we will proceed to the next stage of the audit
- You can pay the amount due, even if you do not agree. It does not affect your appeal rights or mean you agree with our proposed adjustments



66

Conclusion of Audit



No Change
Audit Results
Letter explaining return was accepted as filed



Refund
Notice of Refund
Letter explaining entitlement to a refund



Tax Liability
Notice of Deficiency
Letter explaining adjustments and additional amount need to pay



Depends. There are several actions that can happen after the Notice of Deficiency has been sent:

- If you don't agree with the adjustments, you can appeal. Instructions will be mailed, and information is also available on our website.
- Amend-after-audit: Occasionally, subsequent years are requested to amend because of the current audit results. These can be for a variety of reasons.
- Pay or arrange for a payment plan so account is in good standing.

68



Paid Leave Oregon

Chris Grace, Oregon Employment Department, Program Analyst

69





A program that allows employees in Oregon to take paid time off for some of life's most important moments that impact our families, health, and safety.

Paid Leave Oregon

The Employee and Employer Guidebooks

- Comprehensive guides
 - Employee Guidebook is available in 12 languages
 Employer Guidebook is available in 6 languages
- Covers everything from benefits to requesting an
- Designed to answer all Paid Leave questions in one place
- Found on the resources page of the Paid Leave

71



72





Paid Leave Eligibility

- You are employed and your work is located in Oregon.
- You earned at least \$1,000 in wages in the base year before your qualifying life event.
- You contributed to Paid Leave through payroll deductions.
- You experience a qualifying life event.



74

Examples of Qualifying & Non-Qualifying Events



Qualifying

- Disability due to miscarriage or stillbirth
- Caring for and bonding with a child in the first year after birth or placement in your home through adoption or foster care placement
- Caring for a family member with a serious health condition
- Completing necessary activities for a child's adoption or foster care placement
- Caring for yourself when you have a serious health condition

Non-Qualifying

- · Non-serious illness
- Bereavement
- · Military leave



- Varification of our liftying Events

 Oragion Varification of devices Health Condition From Condi we can verify.
 - Our Employee Guidebook lists what documents employees can use to verify their leave in the "What you need to apply" section.
 - You can find verification forms on the Resources page at paidleave.oregon.gov.

Leave Schedules, Leave Lengths & Benefit Length



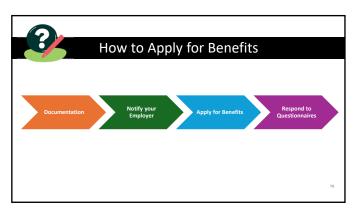
- You may take leave in workdays or workweeks
- You can take leave on a consecutive or intermittent schedule
- You can take 12 weeks of leave (+ 2 more weeks for pregnancy related conditions) in each benefit year
- A benefit year is 52 weeks and starts the Sunday before your leave start date
- You must file a separate claim for each qualifying life event
- If you have a chronic condition, you must file a new application at the beginning of each new benefit year

77

77

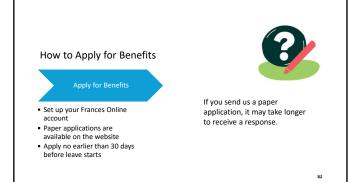
LEAVE LENGTH AND BENEFIT PAYMENTS	Paid Leave Oregon	OFLA	FMLA	Oregon Sick Leave
Leave length (most cases)	12 weeks in a benefit year	12 weeks in a one-year time frame	12 weeks in a one- year time frame	40 hours in a one-year time frame
Maximum leave length (for certain combinations of leave types)	14 weeks in a benefit year	24 weeks in a one-year time frame	26 weeks in a one- year time frame	Employers may cap use at 40 hours per year
Payment	Paid leave	Unpaid leave	Unpaid leave	Paid leave for employers with 10 or more employees (6 or more in Portland)
Benefit amount	Varies based on employee's average weekly wage. Up to 100% for lower-wage employees.	n/a	n/a	100% of regular wages

78



Documentation • Gather your documentation • Decide the amount and schedule of leave you need





How to Apply for Benefits

Respond to Questionnaires

- Check your email and U.S. mailbox for any requests for information from OED
- Notify OED of any changes within 10 days



Questions? Visit the "What to expect after you apply page" on the Paid Leave website.

83

83

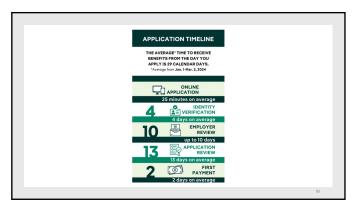
Helpful Information for Employees and Employers

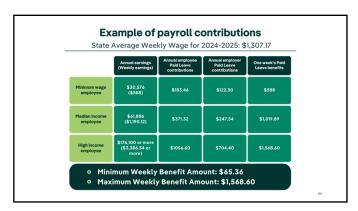
Date of Special Control and Co

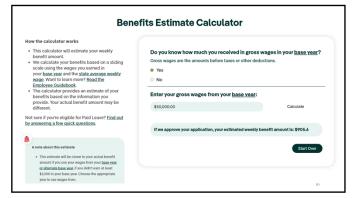
Business Identification Number (BIN): Employer address: Employer contact: July 10th Congruid also of hire:

- When employees apply for Paid Leave, they need their employers' Business Identification Number (BIN) or Employer Identification Number (EIN).
- Paid Leave has a letter template that employers can use to give this information to their employees.
- The template is on the Employer Toolkit page on the Paid Leave website at paidleave.Oregon.gov.

84







87



Job Protections

- Employees' jobs are protected if they have worked for the employer more than 90 consecutive days
- Job protection applies regardless of employer size, however there are some differences for small and large employers
- Employers must return employees to equivalent positions (or similar positions for small employers and if position no longer exist)
- Continue health benefits while employees are on leave, with some specifications
- Employers cannot discriminate or retaliate over employees taking or asking about Paid Leave

Health Care Benefits

- You can keep your health care benefits while on leave.
- You do need to continue to pay your premiums.
- If you do not pay your premiums, your employer can stop your benefits if they can easily restart them when you return to work.
- Your employer can choose to pay your part of your premiums for you while you are on leave and then take payments from your wages to pay them back after you return to work.

89

Fraud and Identity Theft

Visit our report fraud page at paidleave.oregon.gov/resources/fraud

- To report fraud:
 - Select the "Report Fraud" button
 - Fill out the online form
- \bullet What you can do if you think someone has stolen your identity?
 - Visit Identitytheft.gov

90

Summary

- Types of leave: Family, medical, and safeEligibility
- Leave length, schedules and benefit years
- Job protections







Charitable Checkoff Commission

- Approves charities to receive donations from taxpayer designated refunds
- Two public member openings
- Four-year appointment
- https://www.oregon.gov/dor/programs/indi viduals/pages/charitable.aspx
- Contact: Olivia Hallyburton 503-983-4356



95



Do you have questions or need help?

www.oregon.gov/dor 503-378-4988 or 800-356-4222 questions.dor@dor.oregon.gov Contact us for ADA accommodations or assistance in other languages.

6