DPSST and GOBHI collaborate to extend reach of CIT in Oregon

In February, 2016, a partnership was developed between the Department of Public Safety Standards and Training (DPSST) and Greater Oregon Behavioral Health, Inc. (GOBHI) with the goal of broadening the reach of CIT across Oregon. This collaboration is called the Oregon Crisis Intervention Team Center of Excellence (CITCOE). The mission of CITCOE is multifaceted. First, the Center will provide technical assistance to agencies wishing to develop a CIT program, which includes a training component and a specialized response component, among others. Second, the Center will support agencies with established or emerging CIT programs. Third, the Center will seek to identify resources, agencies and organizations that play a part in providing services to those with mental health concerns who have come in contact with the criminal justice system. For more information, contact:

Kevin Rau DPSST CIT Coordinator
Kevin.rau@state.or.us

Linda Maddy DPSST CIT Coordinator
Linda.maddy@state.or.us

Carol Speed GOBHI CIT Coordinator
Carol.speed@gobhi.net

2016 Oregon CIT Summit A Great Starting Point

The First Annual Oregon CIT Summit held on November 2nd and 3rd, at the Oregon Public Safety Academy was a great success. Day one brought together CIT Coordinators representing agencies from around the state. Five agency programs were highlighted including Clackamas, Deschutes, Douglas and Marion Counties and the Portland Police Bureau. Coordinators discussed how to define what CIT means in Oregon. While no consensus was reached, the discussion was very productive and provided direction moving forward. Stay tuned!

Day two of the Summit featured Nick Margiotta and Brenda Banage. Their presentation was titled “The Five-Legged Stool: A Model for CIT Program Success”.

Nick has twenty years’ experience working on improving public safety and the quality of life in communities by the effective integration and utilization of the Public Health System. He has been a police officer for twenty years and served as the Phoenix Police Department’s CIT. He is the President of Crisis System Solutions and serves as the Board Secretary for CIT International. Brenda received an MS in Counseling from Indiana University and has worked in the behavioral health system in Maricopa County, Arizona for over 20 years. She coordinates with law enforcement on system and operational issues in Maricopa and Pima Counties.
In July of 2016 Chemeketa Community College hosted the Western Association of College Law Enforcement Administrators (WACLEA) Academy at the Chemeketa Brooks Campus. The WACLEA Academy consisted of various College Public Safety / Campus Safety agencies from around Oregon, Washington, Idaho, and Canada. Chemeketa Public Safety Officers Cory Gorman and Bryan Bagwell did a presentation on CIT. After their presentation DPSST CIT Coordinator Linda Maddy facilitated a short discussion about CIT Training and other CIT events going on throughout the state of Oregon.

Oregon agencies in attendance started expressing their interests in CIT with Linda Maddy, and began sharing their experiences with students who were experiencing mental health issues. The idea of starting a discussion about creating a CIT program based on the Memphis Model specific for Colleges and Universities was well received.

The 1st meeting was held on August 23rd, 2016 in collaboration with the Oregon CIT Center of Excellence (CITCOE). This meeting included Campus Safety / Public Safety and College Police agencies along with College Counselors. The following Universities and Colleges participated: Chemeketa Community College, Corban University, Linfield College, Lewis & Clark College, Linn Benton Community College, Portland State University, Portland Community College, Reed College, University of Portland, and Western Oregon University.

The discussion centered on the idea of establishing a CIT program designed for colleges and universities, highlighting the unique needs and issues they face. Different training ideas are being discussed on how we would want to implement a college specific CIT training. One of the main ideas discussed was whether to do a statewide training or a regional training that could be conducted in different areas of the state. The regional training idea was a better idea over the statewide idea due to the different mental health resources that are available in each community region (i.e.: Salem, Portland, Eugene and Bend...etc). The key aspect that is important for the group is developing a culturally proficient CIT that would address the number of diverse communities which are represented on college campuses.

Interest in the movement is growing among the Campus Public Safety community throughout Oregon.

Colleges and Universities are seeing an increase in students on campus with serious mental health issues. College students are among the highest risk age group for the onset of mental health issues.

The need for CIT training for College Police, Public Safety, and Campus Safety Officers in addition to other college / university staff is a growing.
## CIT Training and Program Coordinator Information

<table>
<thead>
<tr>
<th>County</th>
<th>Dates</th>
<th>Coordinator</th>
<th>Email</th>
</tr>
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<tbody>
<tr>
<td>Clackamas County Sheriff’s Office</td>
<td>February 13th-17th, 2017</td>
<td>Sgt. Jason Ritter</td>
<td><a href="mailto:jasonrit@clackamas.us">jasonrit@clackamas.us</a></td>
</tr>
<tr>
<td>Columbia County CIT</td>
<td>March 13th-17th, 2017</td>
<td>Stacey Spencer</td>
<td><a href="mailto:staceys@ccmh1.com">staceys@ccmh1.com</a></td>
</tr>
<tr>
<td>Coos County CIT</td>
<td>February 27th-March 3rd, 2016</td>
<td>Ross Acker</td>
<td><a href="mailto:Ross.acker@chw.coos.or.us">Ross.acker@chw.coos.or.us</a></td>
</tr>
<tr>
<td>Deschutes County CIT</td>
<td>February 13th –17th, 2016</td>
<td>Sgt. Liz Lawrence</td>
<td><a href="mailto:llawrence@bendoregon.gov">llawrence@bendoregon.gov</a></td>
</tr>
<tr>
<td>Douglas County CIT</td>
<td>September 18th-22nd, 2017</td>
<td>Colleen Roberts</td>
<td><a href="mailto:roberts5888@msn.com">roberts5888@msn.com</a></td>
</tr>
<tr>
<td>Grant County CIT</td>
<td>April 20, 27, May 4,11,12, 2017</td>
<td>Rick Brunk</td>
<td><a href="mailto:rick.brunk@gobhi.net">rick.brunk@gobhi.net</a></td>
</tr>
<tr>
<td>Malheur County CIT</td>
<td>February 13th-17th, 2017</td>
<td>Ridg Medford</td>
<td><a href="mailto:Ridg.Medford@ontariooregon.org">Ridg.Medford@ontariooregon.org</a></td>
</tr>
<tr>
<td>Marion County CIT</td>
<td>April 3rd-7th, 2017</td>
<td>Matt Wilkinson</td>
<td><a href="mailto:mwilkinson@co.marion.or.us">mwilkinson@co.marion.or.us</a></td>
</tr>
<tr>
<td>Morrow County CIT</td>
<td>June 1,8,15,22,23, 2017</td>
<td>Rick Brunk</td>
<td><a href="mailto:rick.brunk@gobhi.net">rick.brunk@gobhi.net</a></td>
</tr>
<tr>
<td>Umatilla County CIT</td>
<td>March 20th-24th, 2017</td>
<td>Sgt. Bill Wright</td>
<td><a href="mailto:wright@umatilla-city.org">wright@umatilla-city.org</a></td>
</tr>
<tr>
<td>Wasco County/Hood River County CIT</td>
<td>February 6th –10th, 2017</td>
<td>Stephen Bradley</td>
<td><a href="mailto:stephen.bradley@mccfl.org">stephen.bradley@mccfl.org</a></td>
</tr>
<tr>
<td>Medford Police Department CIT</td>
<td>Not currently scheduled</td>
<td>Cpl. Josh Schilder</td>
<td><a href="mailto:josh.schilder@cityofmedford.org">josh.schilder@cityofmedford.org</a></td>
</tr>
</tbody>
</table>

## Mental and Behavioral Health Training Opportunities

### The Thin Blue Lifeline: Tactical Verbal De-escalation of People Experiencing A Mental Health Crisis
- **Location:** Clackamas County
- **Target Audience:** All Criminal Justice Professionals
- **Date:** January 24th, 2017
- **Registration deadline:** January 13th, 2016
- [For more information](www.oregon.gov/dpsst/RT/docs/RegionalTrainingCoursesCategory.pdf)

### Everything on the Line: Calming and De-escalation of Aggressive & Mentally Ill Individuals on the Phone
- **Location:** Clackamas County
- **Target Audience:** Emergency Dispatchers and Call Takers
- **Date:** January 25th, 2017
- **Registration deadline:** January 13th, 2016
- [For more information](www.oregon.gov/dpsst/RT/docs/RegionalTrainingCoursesCategory.pdf)

### Cooling the Flames: Tactical Verbal De-escalation of Aggressive and Emotionally Disturbed Individuals
- **Location:** Clackamas County
- **Target Audience:** Fire and EMS Professionals
- **Date:** January 26th, 2017
- **Registration deadline:** January 13th, 2016
- [For more information](www.oregon.gov/dpsst/RT/docs/RegionalTrainingCoursesCategory.pdf)

### The Thin Blue Lifeline: Tactical Verbal De-escalation of People Experiencing A Mental Health Crisis
- **Location:** Klamath County
- **Target Audience:** All Criminal Justice Professionals
- **Date:** February 16th, 2017
- **Registration deadline:** February 2nd, 2016
- [For more information](www.oregon.gov/dpsst/RT/docs/RegionalTrainingCoursesCategory.pdf)

If your agency is sponsoring or offering a training that is open to other public safety or behavioral health professionals, and you would like it included in this publication, which is published quarterly, please send the following information to kevin.rau@state.or.us: **Course title, Location, target audience, cost, date and registration information** and or provide a link to find that information.
Sixth annual NW Regional CIT conference a great success

Nearly 200 criminal justice, mental health and advocacy professionals descended on Tacoma, Washington for the sixth annual NW Regional CIT Summit September 20th through 22nd. The conference featured breakout presenters from as far away as New Mexico addressing issues important to proponents of CIT and specialized police response to mental health crises.

In addition to the many and varied presentations, the conference was followed, on Friday, September 23rd, by the Crisis Intervention Team International’s CIT Coordinators Certification Course. This is only the second time, since its inception, this course has been offered. The course instructors are all members of the CIT International Board of Directors. CIT Coordinators from as far away as New York attended this one day event.

The information provided in this newsletter does not constitute an endorsement by either DPSST or GOBHI.
Agency Spotlight....
Washington County Sheriff’s Office Mental Health Crisis Team

Deputy Tyler Whitely, Washington County Sheriff’s Office

The Washington County Sheriff’s Office (WCSO) Mental Health Response Team (MHRT) was started as a pilot project in February of 2011. MHRT paired a Master’s-level mental health clinician with a deputy in a patrol car. Initially the team consisted of one corporal from patrol funded by the WCSO, and a mental health clinician funded by Washington County Mental Health (WCMH) through a contract with Lifeworks Northwest.

In November of 2011, Washington County Mental Health ended the pilot project and agreed to fund the clinician for up to 70 hours per week. WCSO added a part time deputy and expanded coverage to seven days a week for a total of 56 hours per week. MHRT also agreed to provide coverage for any agency in Washington County requiring emergency mental health services.

MHRT reviewed calls for service and different options were tried for hours of coverage. First was 1400-2200, then 1200-2000, and eventually 1130 to 2130.

In March of 2012, members of Washington County Mental Health, MHRT, and Lifeworks Northwest went to the Los Angeles Police Department to review their Mental Evaluation Unit (MEU) on a grant funded by the Department of Justice. A considerable amount of information was learned including that much of what MHRT was doing, although on a much smaller scale, was in line with, or ahead of, LAPD current practice.

In September of 2012, WCSO expanded MHRT to seven days a week 10 hours a day, and a second MHRT shift team was added to respond to mental health and crisis related calls for service. The shifts were modified to one team working 1130 to 2130 and the second team working 1300 to 2300, seven days a week. Also in September of 2012, a WCSO sergeant was tasked with overseeing MHRT operations.

In October of 2012, six part time MHRT deputies were added. These deputies received additional training in dealing with people with mental health needs and in crisis. There are currently several substitute MHRT deputies to assist the full time troops as the need arises.

In 2015, MHRT received the Vision Action Network’s Cameron Award for best collaborative service provider model in Washington County.

As the team expanded, calls for service rose steadily from 1,455 calls in 2013, to 3,245 calls in 2014, and 5,041 calls in 2015. Calls for service in 2016 are in line with 2015 and suggest that approximately 5,000 calls for service a year are the maximum saturation level for the four unit team. These calls include both follow-up and active crisis calls.

In 2016, Washington County Mental Health, MHRT and Lifeworks Northwest worked with county counsel to develop a Crisis System Release of Information (ROI) agreement to increase communication with various community partners and area hospitals.
For several years now, Oregon law has required public and private officials to report suspected abuse. Collectively, these laws are referred to as the, “mandatory reporting laws.” This discussion will focus on the statutory requirement to report the suspected abuse of adults with developmental disabilities and mental illness.

ORS 430.765 is the statute which imposes the mandatory reporting obligation. It reads as follows:

“Any public or private official who has reasonable cause to believe that any adult with whom the official comes in contact while acting in an official capacity, has suffered abuse, or that any person with whom the official comes in contact while acting in an official capacity has abused an adult shall report or cause a report to be made in the manner required [by law].”

Next we must define some terms. “Public or private official” is defined to include 15 categories of persons. Of significance to this discussion, it includes: employees of DHS or OHA, or of a community mental health program, or of a private agency contracting with a public body to provide mental health services; peace officers; regulated social workers; information and referral, outreach or crisis workers; licensed professional counselors and ‘any public official.’

Suspected “abuse” is defined as follows:

- Abandonment
- financial exploitation
- involuntary seclusion for the convenience of the caretaker or to discipline the adult
- wrongful use of physical or chemical restraint (there are emergency exceptions to this);
- neglect
- physical abuse
- sexual abuse
- verbal abuse

When a mandatory reporter has “reasonable cause to believe” [which is not defined by statute], an adult with whom the reporter comes in contact has suffered abuse, or that any person with whom the reporter comes in contact has abused an adult, the reporter shall report or cause a report to be made. A mandatory reporter only incurs this obligation if the reporter is “acting in an official capacity” when contacting the adult or the person suspected of abusing an adult.

As for the timing of the report, the law requires “an oral report shall be made immediately by telephone or otherwise to the Department of Human Services, the designee of the department or a law enforcement agency within the county where the person making the report is at the time of contact.”

Lastly, the Oregon Legislature arguably wants persons defined by law as mandatory reporters to err on the side of reporting. The law provides that anyone participating in good faith in the making of a report, with reasonable grounds for doing so, shall have immunity from civil and criminal liability with respect to the making or content of the report. This immunity extends to participating in any judicial proceeding resulting from such report.
Meet CITCOE...

**Belinda “Linda” Maddy, LICSW**

Linda is a Clinical Social Worker who completed her Masters in Social Work at Portland State University. She joined the Department of Veterans Affairs in 2006 as part of a newly formed Complex Addictions team. In May 2010 she became the Portland VA Medical Center's first Veteran’s Justice Outreach Coordinator. She has also served as a Veterans Justice Outreach Lead for the VA VISN Region (Washington, Oregon, Idaho and Alaska). Prior to joining the VA, Linda worked in the criminal justice system for 24 years. Linda was an agency loan instructor at DPSST for the Veteran’s Mental Health Basic Police curriculum. In April, 2016, Linda joined the DPSST Center for Policing Excellence as one of two CIT Coordinators with DPSST.

**Lieutenant Kevin Rau**

Kevin has an extensive background in the criminal justice field. In 1982, he joined the U.S. Army Military Police. After completing two enlistments, Kevin left the Army and joined the Oregon Department of Corrections where he was a Corrections Officer and Correctional Corporal which included an assignment as a Drug Detection Canine Handler. In 1994, Kevin joined the Marion County Sheriff's Office as a Patrol Deputy. In addition to being a Patrol Deputy, Kevin’s career at the Sheriff’s Office included serving as a School Resource Officer, Public Information Officer, Tactical Negotiator, Agency Training Coordinator, CIT Coordinator and as a member of a multi-agency Crisis Outreach Response Team as well as the lead instructor for the DPSST Basic Police Mental Health and Disabilities curriculum. At the end of 2014, Kevin retired after a career spanning almost 27 years. In November of 2015, Kevin joined the DPSST Center for Policing Excellence the first of two CIT Coordinators at DPSST.

**Carol Speed**

Carol Speed has been working with GOBHI (Greater Oregon Behavioral Health, Inc.) for the past 5 years where she provides guidance and leadership in establishing and maintaining accountable and continuous improving systems of care within GOBHI communities. Prior to GOBHI she had worked with the Eastern Oregon Regional Crisis Program for 9 years, creating and sustaining collaborations with statewide partners to advocate sustainability of rural services. Some of those partners have included law enforcement, first responders, MH, and advocates. She has been instrumental in utilizing her extensive project management skills with these agencies and was recently promoted to the role of Criminal Justice Behavioral Health Manager for GOBHI. Over the past several years she has worked with several counties on creating crisis intervention teams, training's, and systems. Carol is very excited to be a part of the statewide CIT initiative.

**Eilene Flory**

Eilene has worked in both inpatient and outpatient mental health units for more than 15 years. She eventually returned to school to study Criminal Justice and became an adult Parole and Probation Officer in Deschutes County. She managed a caseload of offenders with mental health concerns. As a P.O., Eilene was a member of the Deschutes County CIT steering committee and eventually accepted a position as the Deschutes County CIT Coordinator. She joined GOBHI in March of 2016.
CITCOE Seeks contributors for the Oregon CIT Newsletter

The CITCOE Newsletter staff want to make the Oregon CIT Newsletter a valuable tool for everyone who has an interest in advancing the impact of CIT in Oregon. To do that, we need your help! We are seeking information for articles on new and innovative programs, CIT success stories, effective partnerships and existing and emerging CIT programs as well as coming CIT related events.

If you have a Newsletter idea, let us know.

Contact:
kevin.rau@state.or.us

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Join CIT International and CIT of Broward for the next CIT International Conference

SAVE THE DATE SAVE THE DATE SAVE THE DATE SAVE THE DATE

2017 CIT INTERNATIONAL CONFERENCE

August 16 – 18, 2017
Ft. Lauderdale, FL

PRE-CONFERENCE WORKSHOPS
Aug. 15, 2017 ~~ 8:00am – 5 pm
Leadership Institute – CIT Coordinator’s Certification Course

Aug. 15, 2017 ~~ 8:00am – 12 Noon
CIT Learning Academy – Starting or Improving a CIT Program

Integrity   -   Compassion   -   Accountability