DPSST STRATEGIC PLAN
2011-2019

MISSION
To promote excellence in public safety by delivering quality training and by developing and upholding professional standards.

VISION
The Department of Public Safety Standards and Training contributes to the continual improvement of the peace and safety of Oregon's diverse communities by advancing public safety professionals' commitment to excellence in all aspects of the performance of their duties. The agency leads in the development and delivery of education and training that is innovative, relevant, and reflects the evolving needs of public safety professionals. Engaging internal and external partners, the agency regulates and holds all public safety professionals to the highest standards, inspiring public trust and confidence.

AGENCY GOAL STATEMENTS
All public safety professionals are prepared to successfully meet the shared expectations of their professions and the people of Oregon.
All public safety agencies served by the Department of Public Safety Standards and Training will have confidence in the quality of training provided.
The people of Oregon will trust in the public safety professionals who receive training or certification through the Department of Public Safety Standards and Training.

STRATEGIC DELIMITER
We will not implement any strategy unless we first consider the impacts of Oregon's demographics and changing trends.

CORE VALUES
Integrity – Following the highest ethical standards in our working relationships, practices, and decisions.
Excellence – Dedicated to the highest quality, both in our individual actions and as an organization.
Customer Service – Working proactively to meet the needs of our constituents, stakeholders, and one another.
Respect – Regarding others with honor and valuing their varied roles, contributions, and viewpoints.
Accountability – Understanding that we are responsible to constituents, stakeholders, and one another both in our everyday work and in pursuing our mission.
Communication – Speaking and listening openly, honestly, and consistently to further our mission and build trust in our relationships.
Employee Development – Committed to developing a well-trained, competent, and reliable workforce that:
- Abides by the organization's values;
- Is empowered for personal and professional growth; and

- Is recognized for service to constituents, stakeholders, and one another.

STRATEGY 1
We will evaluate and improve the efficiency and effectiveness of agency communications both internally and externally.

STRATEGY 2
We will creatively explore and implement information technology resources that will provide accurate, efficient, and secure mediums which will improve the delivery of programs and services provided by the Department of Public Safety Standards and Training.

STRATEGY 3
We will develop a comprehensive research and data collection system to evaluate and guide implementation of the agency's mission and vision.

STRATEGY 4
We will continually evaluate and modify our resources, programs, facilities, and staff to meet the needs of our internal and external partners.

STRATEGY 5
We will develop and maintain partnerships with public safety organizations, allied professionals, and the people of Oregon enabling the agency to develop, implement, and maintain training and professional standards that meet the needs of the state.

STRATEGY 6
We will, in partnership with public safety organizations and the people of Oregon, secure and maintain stable, dedicated funding to accomplish the mission and vision.

STRATEGY 7
We will foster public trust by collaborative, ongoing evaluation and enhancement of professional standards and through education of the public about the Department of Public Safety Standards and Training's regulatory functions.

STRATEGY 8
We will develop and deliver innovative training that is efficient and effectively prepares public safety professionals to provide competent and professional services.