

DPSST

IT Strategic Plan

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Agenda

01 DPSST Overview

05 IT 4 Year Strategy and Roadmap

02 DPSST's Strategy
(Enterprise , Business and near-term objectives)

06 IT Governance, Current and Future

03 DPSST Technology solutions

07 Enterprise 1 Year Roadmap

04 IT Capability Matrix

Pursuing excellence in training and
accountability for public safety professionals.

Department of Public Safety Standards and Training

Department Overview

Leadership

The Leadership Team directs the work for the agency including training and other supporting operations.

What We Provide

The department recommends and the Board on Public Safety Standards and Training establishes the minimum standards for the training, certification, and conduct of various public safety professionals in Oregon.

Locations

Salem – Oregon Public Safety Academy and regional police and fire training staff around the state.

DPSST IT Strategy

(2025-2029)

MISSION EXCELLENCE

- Provide Hardware, Network Access, Agency Specific Software solutions, Cybersecurity, Compliance (Data, Policies), ETC.
 - Project Management (Project Prioritization, Budgeting, Governance Engagement, and Agency Asset Management)
 - Continuous Modernization
 - Continuous IT based training
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- ✓ Mission excellence enables us to meet the needs of all agency programs.
 - ✓ Our business and operating models require a secure, technology-driven organization.
 - ✓ Maintain and establish IT policies to meet state, federal and agency specific polices.
 - ✓ As business partner engagement evolves, our strategy and financial planning must adapt accordingly.



DPSST Business Strategy

(2025-2027)

IT Strategy focuses on executing business priorities.

Business Unit Support	Key Technology Initiatives
Public Safety Training	Continually enhance business users' experience with operational excellence improvements and modern systems.
Agency Admin Operations	Efficient technical resources leveraging continual improvements with Hardware and Software solutions.
Security (On-premises and computer systems)	Bolster security posture with improvements of device security, disaster recovery and business continuity capabilities.
Modernization/Automation	The agency is leveraging AI such as CO-Pilot resources and integrated automation within agency general-purpose applications and program specific applications.
Project Management	Works with agency program stakeholders to achieve results of program projects and requests. We take a disciplined approach to drive efficient resource allocation, and the delivery of impactful results aligned with agency priorities.



Short-term objectives for business stakeholders

- Non-Negotiable
- Critical Priorities



Admin Operations

Architectural and data advisor/partner with Administration Operations to transform our operational efficiencies

- Deliver Approved Projects – Security System Cloud migration, LMS solution project, and anticipate future needs
- Increase monitoring of existing agency technology



Finance

Incremental improvements with a customer-focused applications and Infostructure solutions

- Manage IT specific projects that impact IT infrastructure resources and business users
- Business engagement to address potential cost implications, we need to collaborate with our IT business partners to review [Adobe Pro, Skills Manger, E-signatures, and Co-Pilot].

Products, Insights & Modernization



Agility, continuous learning & frequent releases

- Deliver Intune Windows solution
- Enhanced security solution (Cloud based) that includes automation and reduced data footprint
- Build tools and training for business to work with and leverage AI and other automation tools
- Website ADA requirement project



Security

Deliver Biennial Security Review with measurable improvements

- Continual enhancements within security solution Windows Defender.
- Business Continuity Planning for program requests to provide secure solution
- Aligning with CIS and CJIS Benchmarks for system configurations at client and server levels.



IT Team Objectives



IT EMPLOYEE EXPERIENCE

Leadership creates the north star, sets the rules of the road, and enables the team to go on the journey.

- Our IT service team is exceptional, consistently top-notch support while maintaining a unified secure culture.
- Decision rights clarity, accountability and responsibility for each role
- Meaningful career path, training needs (Pluralsight, leadership skills, and specialized skills)
- Understand and leverage modern tools for a well-defined service management



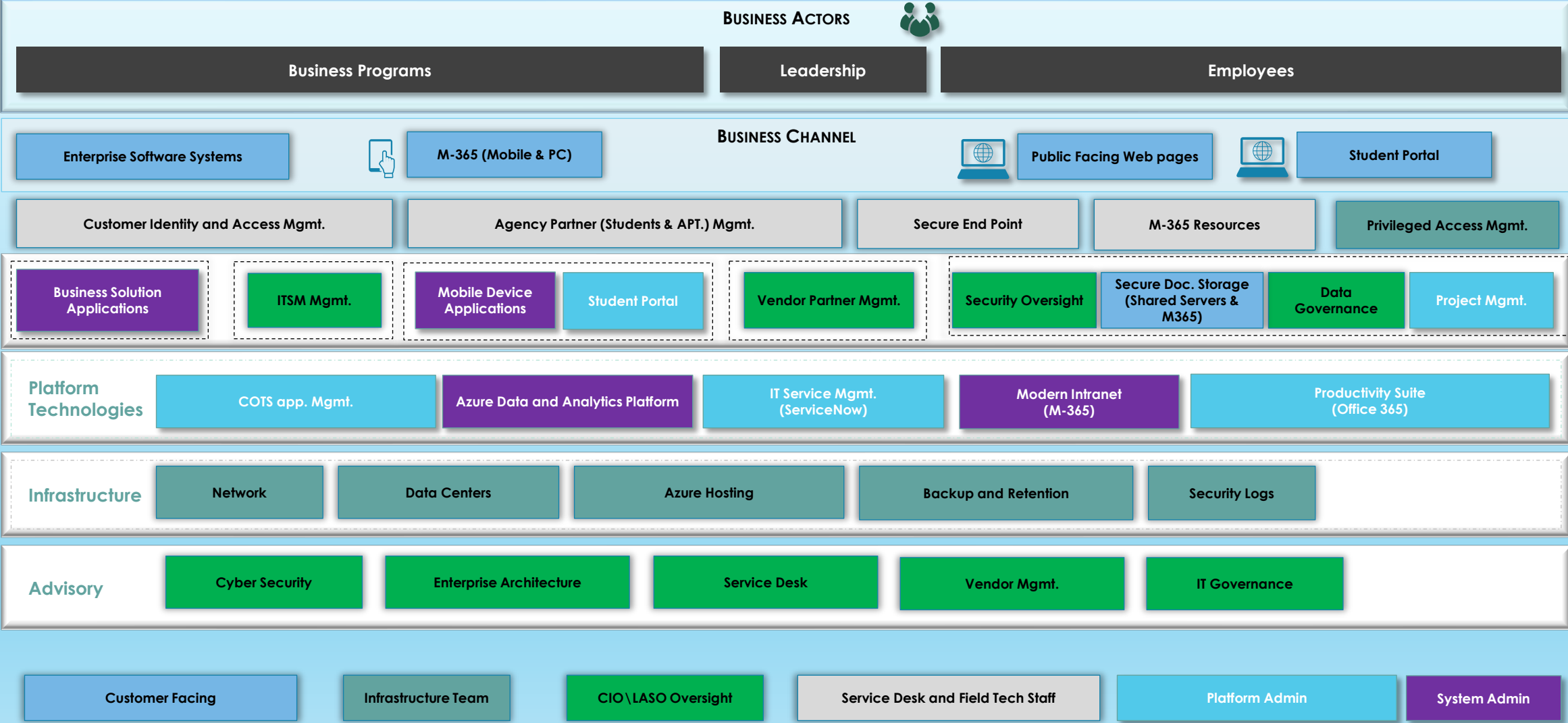
OPERATIONAL EXCELLENCE

Establish IT Project office with strong and adaptable centralized governance

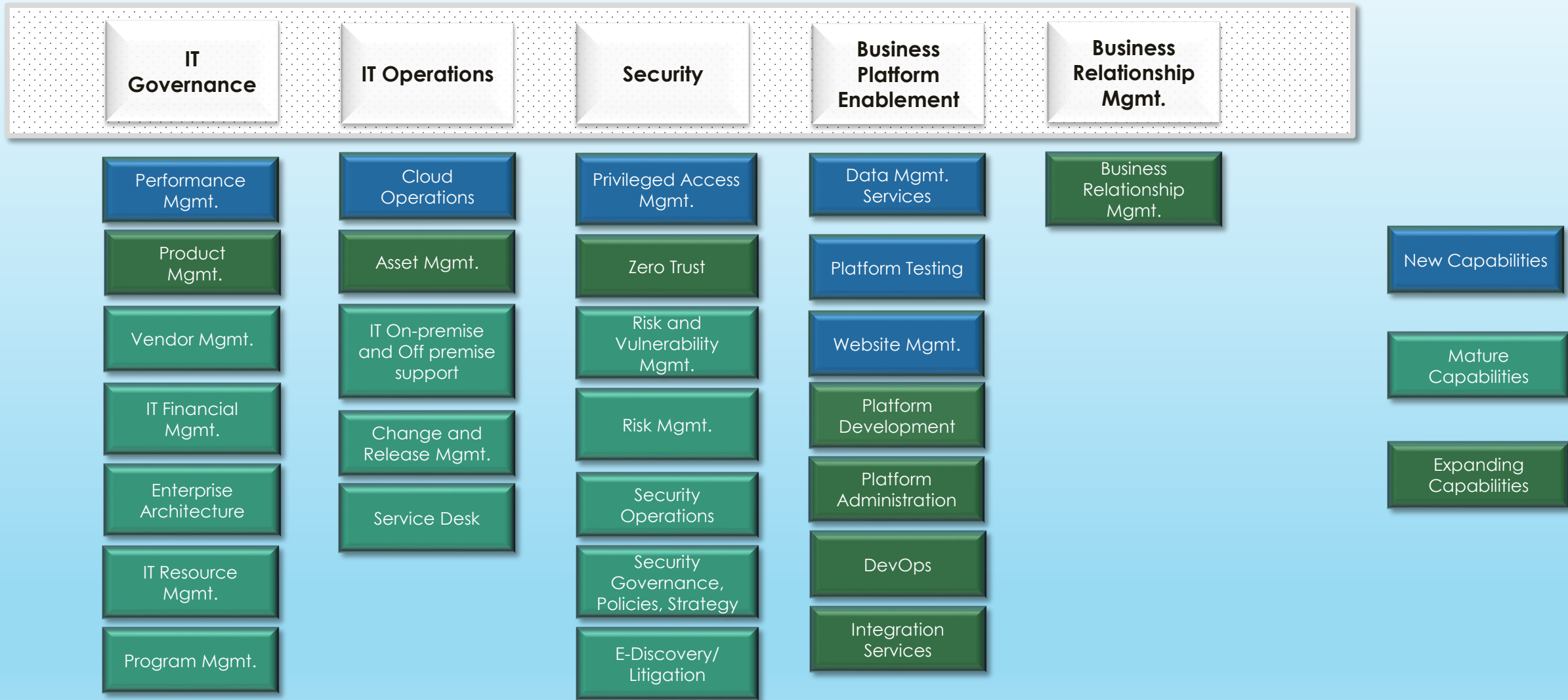
- Cost control with IT financial management.
- Agile continuous delivery, value stream-based planning
- We are fully leveraging every part of M365 Government to enhance our operations and ensure compliance
- IT budget accuracy and performance management, facilitate prioritization discussions
- Documenting employee processes and procedures for business partners continuity
- Mature architecture practice, stay ahead of the curve
- State data center and Azure colocation
- Mature ITSM, Asset Mgmt. and deliver IT Operations in a consistent, reliable and secure manner

DPSST IT Operation and Technology Overview

A simplified version of Tech ecosystem (not comprehensive but covers major apps)



IT Capability Matrix



IT 4 Year Strategy

IT Strategy is focused on executing on business priorities.

- Focus on Continuous Improvement
- Agile/Waterfall/Hybrid Delivery Models
- Performance Management
- Centralized IT Governance



**STRONG EXECUTION WITH
MODERN GOVERNANCE**



**OPERATIONAL
EXCELLENCE**
(COST, RISK, EFFICIENCY)

- ITIL Service Management
- Strategic Business Partner collaboration
- Optimizing Value Delivery

- Zero Trust Security Infrastructure
- Security Policies and Guidelines
- Application-Level Security
- Privileged Access Management



**STRENGTHEN SECURITY TO
EVOLVING NEEDS**

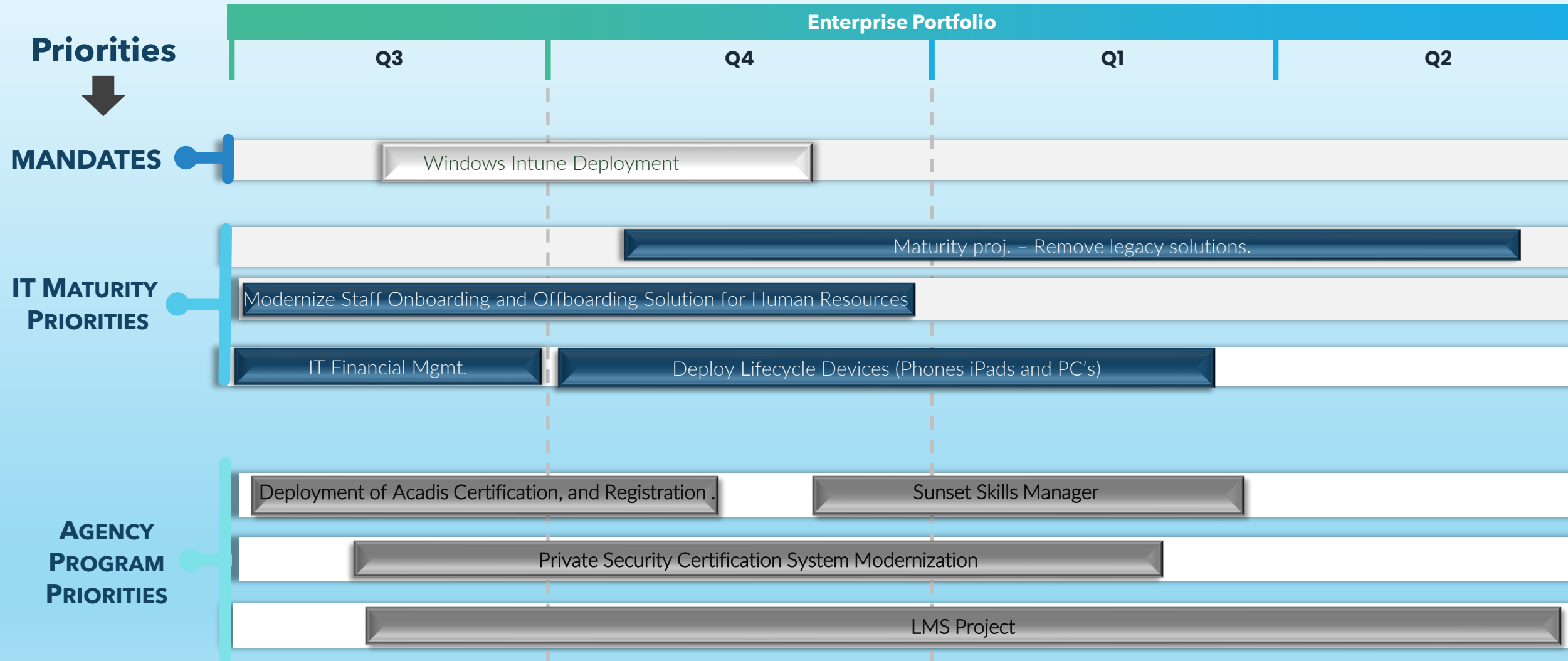


**MODERNIZE
FOUNDATIONAL
CAPABILITIES**

- Cloud solution as a Service Development
- Data Analytics
- Customer Centered Enterprise Architecture

1 Year Enterprise Roadmap – FY27

Technology Dependencies and Enterprise Priorities



IT 4 Year Roadmap

