



Please Take Our Customer Survey!

The Department of State Lands and South Slough Reserve want your feedback! Every two years, we conduct a formal customer satisfaction survey. Our goal is to provide exceptional service. This survey helps us see where we're meeting that goal and where we're falling short.

Share Your Input through July 15

- [Take the Department of State Lands survey](#)
- [Take the South Slough Reserve survey](#)

How Survey Results are Used

Survey results are used in two main ways:

We report our customer satisfaction survey results to the Oregon Legislature as a key performance measure. All state agencies strive to meet the same standards for customer service, and report on their performance when presenting budget information to the Legislature.

We continuously seek to improve our customer service. Whether you had an excellent experience with the agency or not, your feedback will help us develop initiatives aimed at improving how we serve the people we do business with and the people of Oregon.

A survey results summary will be made available on our website at Oregon.gov/DSL.

For More Information

If you have any questions about the survey, please contact Ali Ryan Hansen, DSL Communications Director, at ali.r.hansen@dsl.oregon.gov.

