

# STAY HOME. SAVE LIVES.



## Coronavirus Information for Department of State Lands Customers

Updated March 30, 2020 at 12:30 p.m.

The Oregon Department of State Lands is following Governor Kate Brown's direction to help slow the spread of coronavirus. Visit the Governor's coronavirus [website](#) for information and resources.

Staying at home as much as possible during this time will save lives. DSL has changed our business practices to support our staff and customers in staying home and staying healthy.

### What DSL Customers Need to Know

**DSL services are available online, by email and phone.** Online services, such as searching for unclaimed property and filing new claims, are available. Removal-fill permit applications may now be [submitted online](#). DSL staff are working and available by email and phone.

**DSL offices and the South Slough Reserve Visitor Center are closed to the public.** In-person services are being provided by appointment only. Walk-in services are no longer available. All South Slough programs have been cancelled – [learn more](#). All DSL meetings are being held remotely or being rescheduled.

**Email is the best way to reach us.** Many DSL staff are currently teleworking or have different work schedules. Though voicemails are being checked, contacting us via email helps ensure timely receipt of your inquiry. See the *Who to Contact* information below.

**Customer service may be affected.** We take pride in providing excellent service and are continuing to do so as best we can during this time. You may experience delays in service, including longer processing times for unclaimed property claims, removal-fill permit applications, wetland delineations and land use notices, waterway authorizations, and land authorizations.

**Always check the DSL website for current information.** Any updates will be posted at [www.oregon.gov/DSL](http://www.oregon.gov/DSL)

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## Who to Contact

Don't see the topic below or not sure what you need? Use the [DSL general inquiry form](#) and we will route your inquiry to the correct person.

- Unclaimed property: Email [claims@state.or.us](mailto:claims@state.or.us)
- Businesses who want to report unclaimed property: Email [holder@state.or.us](mailto:holder@state.or.us)
- Removal-fill permits, wetland delineations, waterway authorizations: Email [your county contact](#).
- Land leases, licenses, sales: Email [realproperty@dsl.state.or.us](mailto:realproperty@dsl.state.or.us)
- Emergency removal-fill permits for flooding or other immediate hazards: During business hours, call 503-986-5200 if your property is west of the Cascades, or 541-388-6112 if east of the Cascades. If the emergency occurs outside business hours and immediate action is needed, call the Oregon Office of Emergency Management at 1-800-542-0311.