ENTERPRISE information services

- » State Government Artificial Intelligence Advisory Council Final Recommended Action Plan

- » EIS Digest

- » Honorable Mention Results for America 2024 State Standard of Excellence

- » Covered Vendors Policy

- » Accessibility of Web Information and Services FAQ

- » State Executive of the Year Award and State Leadership of the Year Award

- » EIS Strategic Framework

- » State CIO Directives

About Enterprise Information Services (EIS)

EIS has worked diligently over the past two years to enhance enterprise technology governance and optimize investments. We have ensured transparency, provided oversight, and delivered secure and innovative solutions. Our efforts have been guided by our vision and principles as we support connecting vulnerable and needy Oregonians with essential quality-of-life services, aligning with the Governor's priorities.

EIS GENERAL ACCOMPLISHMENTS

- » In alignment with EIS Strategic Priorities 2023-2026, the Network and Security Modernization Planning Project's (NSMPP) developed detailed plans for the top six initiatives: Zero Trust, Multi Cloud Access, Network Segmentation, Software Defined Networking Overlay, Cloud Access Security Broker, and Network Access Control.

- » EIS successfully executed an intergovernmental agreement with Oregon Department of Emergency Management (ODEM) transferring the responsibilities and staff of Statewide Interoperability from EIS to ODEM.

- » The State Chief Information Officer chaired the State Government Artificial Intelligence (AI) Advisory Council, leading the Council to draft the State Government Artificial Intelligence Advisory Council Final Recommended Action Plan that was delivered to the Governor on February 11, 2025, offering concrete executive actions, policies, and investments needed to leverage AI.

Assistant State Chief Information Officers (ASCIOs)

ASCIOs worked with industry consultants to create the template for Agency IT Strategic Plans, prepared feedback, recommended Agency IT Strategic Plans for State CIO approval, and offered support to agencies to meet the criteria in the next Agency IT Strategic Plan update, due in June of 2025. A transparency webpage was launched for Agency Strategic Planning providing up to date links for each agency.

Cyber Security Services

- » Cyber Security Services has implemented Enterprise Mobile Security device management to manage over 29,000 state mobile devices.

- » Cyber Security Services acquired a Cyber Threat Intelligence platform to provide dark web analysis to protect state information assets and to update modern tools to fight current cyber threats challenges.

- » Cyber Security Services updated cybersecurity standards and security controls to the latest National Institute of Standards and Technology (NIST) and Center for Internet Security (CIS) Version Eight (V8) controls to hold agencies to a much higher security posture score.
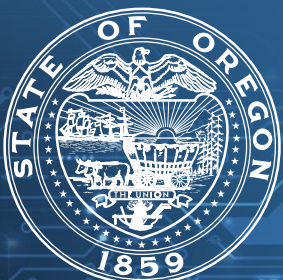
Data Center Services

» Data Center Services (DCS) relocated backup services from Montana to Oregon, increasing capacity and resiliency of the services.

» DCS replaced all 17 miles of aged fiber network serving the capitol mall.

» DCS established cloud brokering and cloud managed services by putting contracts in place, providing robust connectivity and security guardrails that allows agencies to utilize the elasticity and scalability of the cloud to meet their needs.

» Increased State Data Center Services consumption in the areas of colocation services, cloud brokering, and agencies, boards and commissions using at least one DCS rate-based service.

» The State Data Center has total costs recovered dropping faster than peers for the same services and service volumes, improving efficiency and the budget and forecast accuracy.

Shared Services

» EIS's Telecommunications Management team released Oregon's Telecommunications Strategy in August of 2024.

» Shared Services Microsoft 365 (M365) team added additional operations and maintenance support services to the M365 vendor service catalog.

» The Shared Services Program tailored independent quality management services to better address project needs and risks which will enhance the requirements and processes for independent quality management services.

Strategy and Design

» Chief Technology Officer (CTO) published the inaugural CTO Outlook to provide stakeholders with insight into the thinking and priorities of the CTO regarding the potential impact on Executive Branch service delivery, governance, and management in support of Oregonians.

» EIS's Strategy and Design team prioritized the setup of an Enterprise Architecture Framework to guide agency transition to cloud infrastructure, modernizing their IT platforms, business capabilities, and support processes.

Administrative Services

» EIS reduced our footprint and consolidated the entire organization to a single campus lending to easier staff meeting and collaboration.

» The EIS Project Management Office (PMO) initiated a Risk and Issue Management Team that focuses on the high-level risk/issues in the portfolio by establishing a team that includes our partners such as DAS Procurement Services to review and work on solutions.

Project Portfolio Performance (P3)

» P3 worked in collaboration with the Legislative Fiscal Officers (LFO) on the Agile Oversight initiative tailoring the stage gate model oversight to support acceleration of agile practices, clarifying expectations and promoting best practices and providing new tools to our partner agencies to evaluate agency agile maturity and project agile readiness.

» The P3 team initiated the Project Portfolio Management (PPM) Tool User Experience Migration project to transform the user experience while staying within the same software as a service provider, enabling more effective communication with agency partners, IT investment governance, performance tracking, and portfolio metrics.

Data Governance and Transparency

» The State Chief Data Officer developed the first enterprise memorandum of understanding (MOU) for interagency data sharing and developed a pilot project.

» The Geospatial (GEO) and Oregon Geographic Information Council (OGIC) programs procured statewide orthoimagery and developed a new cloud infrastructure to provide imagery to users.

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