

## **Department of Administrative Services**

Enterprise Information Services 550 Airport Rd SE, Suite C Salem, OR 97301 PHONE: 503-378-3175

To: All Agency Directors and Agency IT Leadership

From: Terrence Woods

State Chief Information Officer

Date: August 12, 2022

Re: Enterprise Information Services (EIS) Mandatory Cloud Services

The public cloud presents many benefits and opportunities for increased availability, flexibility, scalability and reliability of state services delivered by Information Technology. The cloud is another technology platform available for Oregon government that provides value for the populations we serve. As agencies move towards modernizing computer systems and service delivery, the cloud is an option to consider.

EIS is preparing Cloud Brokering and Managed Services for Executive Branch agencies. As another technology platform, the service offering is guided by ORS 276A requiring oversight and coordination of the planning, budgeting, architecture and standardization, consolidation, acquisition and security of all information and telecommunications technology by state government and agencies. As such, any current and future needs and use of public cloud services must utilize the EIS Cloud Service unless an exception has been authorized by the State CIO. This is to ensure state agencies' plans and activities are addressed in the most integrated, economic and efficient and secure manner; in a manner that minimizes duplication, fragmentation, redundancy and cost in state government operations; and in a manner that most effectively meets state government and state agency program needs.

Requests for Cloud Services may be submitted to Data Center Services using the <u>Ivanti Ticketing System</u>.

An Assistant State CIO will work with agencies currently using Cloud Services outside of the EIS managed environment to make plans for their transition to EIS Cloud Services or submit a request for exception.