

Members

Chairperson:
Chris Molin
Oregon Secretary of State

Vice-chairperson:
Jennifer de Jong
Enterprise Information Services

Aaron Woods
State Senator
District 13

Becky Gladstone
Public Member

Ben Bowman
State Representative
District 25

Ben Kahn
Oregon Department of Transportation

Bryan Cruz González
Oregon State Treasury

Mavel Morales
Oregon Health Authority

Kevin Mannix
State Representative
District 21

Kim Thatcher
State Senator
District 11

Raelynn Henson
Oregon Department of Administrative Services

Richard Chaves
Chaves Consulting
Public Member

Student Member
1 Vacant Position

E-Government Manager
Ying Ki Kwong
503-931-6249

E-Government Analyst
Cody Anders
503-856-2134

Next Meeting:
August 16, 2023

AGENDA

Electronic Government Portal Advisory Board



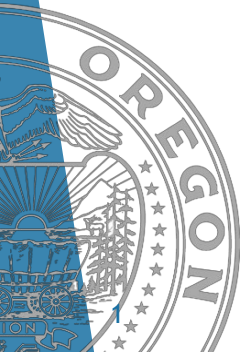
Meeting Date: May 16, 2023
Time: 10:00 AM – 11:30 AM
Location: Phone: 1-503-446-4951 Code: 711413499#
[Click here to join the meeting](#)

ITEM	PRESENTER	TIME	ACTION
Welcome and Introductions			
	Chris Molin, Chairperson, Secretary of State	10:00-10:05 AM	<ul style="list-style-type: none"> Welcome & Introductions New Board members
Approval of Minutes (February 7, 2023)			
	Chairperson	10:05-10:10 AM	Board vote
E-Government Program Update			
	Ying Ki Kwong, E-Government Program	10:10-10:20 AM	Informational
Phase 2 Survey Update			
	Veronica Cano, PSU Mark O. Hatfield School of Government	10:20-10:30 AM	Informational
Tyler Oregon Update			
	Amy Stark, Tyler Oregon	10:30-10:45 AM	Informational
Portal Provider Fee Recommendation for Oregon Department of Transportation			
	Suzanne Jorgensen, Tyler Oregon	10:45-10:55 AM	Board vote
E-Government Projects & Operations Update			
	Suzanne Jorgensen, Tyler Oregon	10:55-11:05 AM	Informational
ODOT DMV Driver Record Fair Value Analysis			
	Ying Ki Kwong, E-Government Program	11:05-11:15 AM	Informational
Public Testimony			
	Chairperson	11:15-11:30 AM	Testimony
Meeting Wrap-up and Adjournment			
	Chairperson	11:30 AM	Informational

E-Government Program Update

Ying Ki Kwong

Oregon E-Government Program



Program Update

- **E-Government Strategic Plan adopted by EPAB in February**

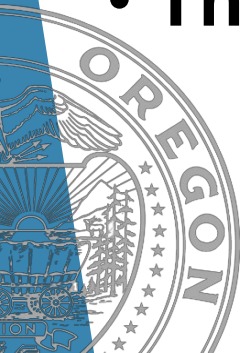
Oregon E-Government Vision

State of Oregon E-Government services enhance the lives of Oregonians through access to information and services that are readily available, accessible, understandable, and effective...

Mission

Meet the needs of Oregonians online

- **The document calls out 3 Strategies with various Initiatives.**





Oregon E-Government Strategic Plan

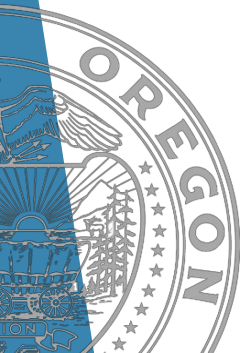
as adopted by EPAB in February 2023

Status Update



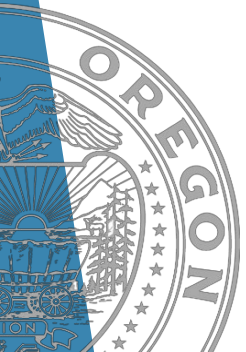
Strategy 1. Put People First: Identifying Oregonian’s digital government needs

	Initiative	Status
a	Survey Oregonians and research national best practices	<ul style="list-style-type: none"> •PSU contract (Phase 1) - Surveyed 1,500 Oregonians, completed in Q3 2022 •Next survey in 2024
b	Understand the needs of historically under-served groups	<ul style="list-style-type: none"> •PSU contract (Phase 2) - Focus groups & interviews, on track to complete in Q3 2023 → <i>more on today’s agenda</i>
c	Continue updating the Oregon.gov platform to improve accessibility and usability	<ul style="list-style-type: none"> •Continued progress to complete agency migration to SharePoint version 4x template •Planning beyond SharePoint 2016 Server
d	Innovate and improve E-Government Program services	<ul style="list-style-type: none"> •“Smart Form” concept being investigated with Tyler Corporate and Tyler strategic partners •“Connected Oregon” secured data portal concept being investigated to support state agencies & local governments - OAGITM focus group and Tyler Connect discussions •Assuring high availability → <i>more on today’s agenda</i>



Strategy 2. Align goals of agency stakeholders and governance bodies

	Initiative	Status
a	Align the objectives of: <ul style="list-style-type: none">•Electronic Portal Advisory Board•State E-Governance Board•State E-Government Program and EIS Leadership	<ul style="list-style-type: none">•Development and adoption of this Strategic Plan with input from these groups•Ongoing status updates for these groups
b	Conduct annual business planning with Tyler Oregon	<ul style="list-style-type: none">•Briefing of EPAB on approach - input sought in the last two board meetings•Business Planning & Budget for 2023 being finalized by Tyler Oregon



Strategy 3. Remove barriers to access state of Oregon resources online

	Initiative	Status
a	Empower agencies to modernize their digital service strategy in alignment with EIS Strategic Framework	<ul style="list-style-type: none"> •Regular coordination with Assistant State CIOs for all Policy Areas - ongoing •Publish E-Government Guidance documents as needed; e.g. accessibility and domain names
b	Increase accessibility and improve readability of state web pages and applications	<ul style="list-style-type: none"> •Updating web style guide with E-Governance Board work group - ongoing •SiteImprove tool* released •Training on SiteImprove - April 2023 & ongoing
c	Enable agencies to create easy-to-use websites, applications and online services that meet Oregonians' needs based on research and survey results	<ul style="list-style-type: none"> •Training video* on embedding PowerBI dash boards in agency webpages •Webparts project* to enhance user experience - in collaboration with the Transparency Program
d	Conduct community outreach with local partners to reduce the digital divide	<ul style="list-style-type: none"> •Evaluating support of grass-root training events* to be delivered by community partners

* **Funded or to be funded by the Program Management Fund.**



E-Government Project

Phase Two: Qualitative Study Progress Report

Phase Project Lead

Dr. Veronica Cano, PhD

Phase Project Assistant

Dr. Jillian Girard, PhD

Presentation Overview



Project Phase Description

Study Participant
Description

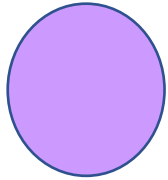
Demographics

Methods

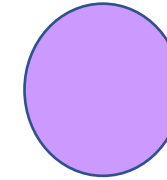
Focus Groups
Interviews

Project Phase II Description

SUMMARY



Purpose of the study focuses on improving customer experience by gathering feedback from a wide cross-section of Oregon residents with the goal of informing program operations.



Based on findings from phase one, focus group questions were created to contextualize the experience of under-represented Oregon residents when engaging with the Oregon.gov website.

Phase II includes three main components:

- Focus Group/Interview Recruitment
- Focus Group/Interview Completion
- Data Analysis & Reporting

Component Descriptions

Focus Group/Interview Recruitment

Recruitment focused on the Tri-County area within the following demographics: African, African American, East & Southeast Asian, Hispanic, Russian, and Ukrainian.

Focus groups included 8-12 participants.

Data collection protocols were modified to interviews when groups of eight participants were not feasible.



Focus Group/Interview Completion

Focus groups were conducted based on participant, translator, and location availability. The data collected was recorded (with participant consent) in addition to note taking to supplement the recordings.

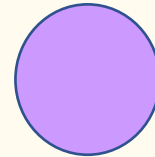
Data Analysis & Reporting

The data will be analyzed to provide in depth accounts on participant experiences, usage patterns, barriers to access, service delivery preferences, user satisfaction and recommendations for additional technological resources (e.g., social media videos, integrated tools & voice technology) to improve user experience.



Project Phase II Component Timeline

Components	Time Period	Progress
Participant Recruitment	December - April	Completed
Focus Group Completion	4 February - 19 April	Completed
Interview Completion	11 February – 2 May	Completed
Data Transcription	April - May	In Progress
Data Analysis	May - June	In Progress



Participant Overview

Qualitative Method	Meeting Format	Demographic	Number of Participants	Language
Interviews	Virtual (zoom)	African American	5	English
Interviews	Virtual (zoom)	African	4	English
Focus Group	In-Person	African (Somali)	10	Somali
Interviews	Virtual (zoom)	East/Southeast Asian	4	English
Focus Group	In-Person	Hispanic	5	Spanish
Focus Group	Virtual (zoom)	Hispanic	5	Spanish
Focus Group	Virtual (zoom)	Russian	9	Russian
Focus Group	Virtual (zoom)	Ukrainian	12	Ukrainian
		Total	54	

Methods

1 Focus Groups

1

Focus groups were selected for this project due to the broad scope of demographics targeted within a limited amount of time.

Advantages:

- Group Synergy
- Cost Effective
- Explore participant experiences

2 Interviews

2

Interviews were added to accommodate participant schedules. The variability in participant availability precluded some community members from participating in scheduled focus groups.

Advantages:

- Flexibility
- Spontaneity
- Stronger rapport

QUESTIONS?

Thank You!

vcano@pdx.edu



Tyler Oregon Update

Tyler Oregon – Amy Stark, General Manager

Q2 Incidents – 4/18 & 4/20

4/18 – All SharePoint v4.x Sites

- Outage duration: (~2.25 hours)
 - Incident occurred due to a software failure during a standard change update of the SharePoint template v4.x websites.

4/20 – Payment Failures

- Outage duration: (~5.51 hours)
 - Incident occurred by a data center level failure; fiber cable cut to Virginia AT&T data center

Increase Awareness of Deployment and Published Maintenance Windows

1. Maintenance and deployment window dates will be updated to reflect the risk & impact of specific activities with the goal to minimize potential service disruptions.
2. Communication will be adjusted to provide earlier and more detailed notifications to stakeholders on published maintenance and deployment activities. This communication plan and procedure will align with EIS communication procedures on Severity 1 incidents.
3. To increase awareness, Tyler Oregon is taking additional steps to implement a more robust and flexible notification system for incidents and scheduled maintenance & deployment windows.

Problem Assessment of Tyler Failover Architecture & Procedures

Tyler Oregon has agreed to conduct an independent and thorough technical review to:

- Identify any relevant deficiency in failover procedures, back system readiness, technical architecture and disaster recovery testing thoroughness;
- Recommend mitigations (if any) and provide schedule for same;
- Recommend any improvements that assure Tyler Oregon can continue to meet or exceed Service Level Agreement availability requirements for websites, applications and payments in accordance with its Master Agreement with the State of Oregon
- Complete review and provide a report by May 31st.

Conclusion

Maintaining **high availability** for critical services, including websites, applications and payment processing is among Tyler Oregon's top priorities.

- Our goal as the State's Electronic Government services provider is always to exceed availability requirements so our State's Agency partners can always rely on us to ensure services are available to Oregon residents 24/7/365.
- While Tyler Oregon services have historically been quite stable, these incidents have identified important procedural issues that our company is endeavoring to address immediately and to the satisfaction of our E-Gov Program partners, EIS leadership and the EPAB board.
- We will report on progress at the next board meeting in August.

Q&A



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Background:

The mission of the Oregon Department of Transportation is to provide a safe and reliable multimodal transportation system that connects people and helps Oregon's communities and economy thrive.

The Department of Transportation currently accepts fees for public records requests only by paper check. The purpose of this project is to provide the ability for the agency to accept payments online which will increase efficiency for both the agency and public record requestors, as well as reduce operating costs and security risks for the agency.

The E-Government Program ("E-Gov") delivers centralized, online services for the benefit of government, business and citizens. The performance of the program has received local, regional and national merit recognition. Providing government services online is a proven model and has become Oregonian's primary "front door" to government.

Overview

The Electronic Government Advisory Board is asked to consider and advise that DAS establish a per-public records request Portal Provider Fee that will assist in funding the E-Gov portal operation for the costs of providing services.

The Department of Transportation currently only accepts payment by paper check for public records requests. Credit card and e-check payment options are currently not available. Public record request fees are determined by the level of effort required to produce and provide the requested information, and not all public record requests result in a fee to the requestor. The Department of Transportation has received feedback from requestors that a credit card and e-check payment option would be desirable.

Providing an online payment option will increase convenience for requestors and reduce operating costs and risks for the Agency.

Payment Volume

The Department of Transportation expects to receive approximately 20 public records requests per month that would result in a fee and be eligible for online payment options.

Budgetary Impact

The public records request online payments will have a zero dollar impact on the Department of Transportation's budget for development and implementation, and for ongoing hosting, maintenance and technical support. The development cost risk is shifted to the E-Government Program Portal Provider. Requestors will pay a \$1 Portal Provider Fee, if applicable, at the time they pay the agency-assessed fee for a public records request. As defined by ORS 276A.270, the Portal Provider Fee will assist in funding the costs incurred to provide the Oregon Electronic Government Portal.

Comparable Fee Analysis

The following is a listing of sample Portal Provider Fees for similar implementations of an online payment processing service.

Comparable 1: Oregon Board of Dentistry

The Oregon Board of Dentistry partnered with Tyler Oregon to integrate a payment processing service with their existing online licensing platform. The project is funded through a Portal Provider Fee of \$1.00 per transaction. There are no annual maintenance and support costs.

Comparable 2: Oregon Board of Psychology

The Oregon Board of Psychology partnered with Tyler Oregon to implement an online payment processing integration for their existing licensing system. The project is funded through a Portal Provider Fee of \$1.00 per transaction. There are no annual maintenance and support costs.

Comparable 3: Oregon Water Resource Department

The Oregon Water Resource Department partners with Tyler Oregon to provide payment processing for electronic Start Card filing (which is a notice that a well constructor intends to start a new groundwater well or modify an existing one). The project is funded through a Portal Provider Fee of \$1.00 per transaction. There are no annual maintenance and support costs.

Recommendation:

Recommend that DAS establish a per record Portal Provider Fee of \$1.00 for the Department of Transportation public record requests payments.

Next Steps:

DAS will complete and execute a Work Order Contract with Tyler Oregon on behalf of the Department of Transportation related to the public records request Portal Provider Fee.



Portal Provider Fee Recommendation

Suzanne Jorgensen, Director of Operations
Presenting on behalf of Oregon Department of Transportation

Department of Transportation Portal Provider Fee

The Electronic Government Portal Advisory Board is asked to consider and advise that DAS establish a Portal Provider Fee for the following service:

Public Records Requests Payment Processing, Department of Transportation

- Fee: \$1.00/transaction
- The Department of Transportation expects to receive approximately 240 transactions for this service in 2023 and approximately 240 transactions in 2024.

Next Steps

- Request EPAB endorsement of proposed portal provider fee.



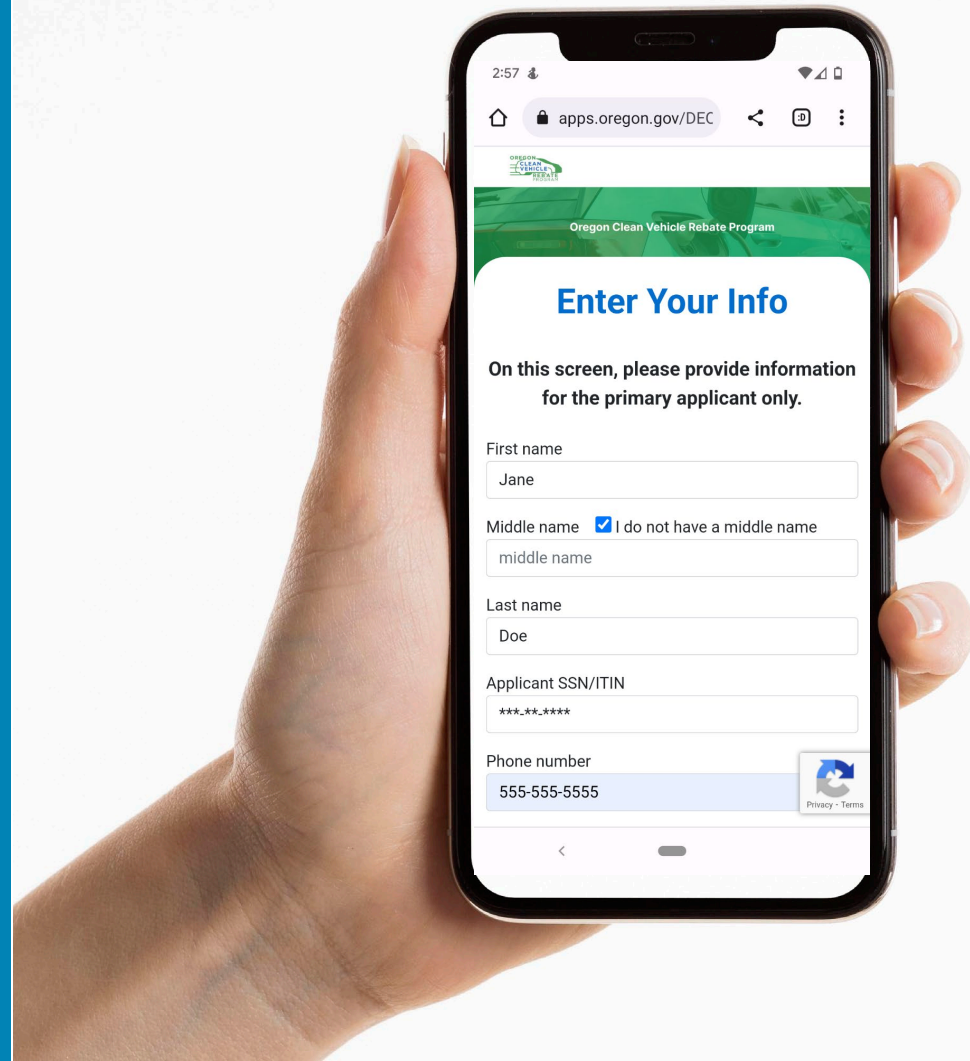
Oregon E-Government Program Operations

May 16, 2023 EPAB Update

Suzanne Jorgensen, Director of Operations

New Services





Department of Environmental Quality Prequalification for Rebate

- Mobile first solution
- Secure file uploads
- Integrated Revenue Department income verification
- Enables staff to process incoming applications
- Enables car dealers to verify validity of vouchers
- Enables Center for Sustainable Energy to process redeemed vouchers



Oregon Clean Vehicle Rebate Program

DEQ OCVRP [queue](#) [change password](#) [logout](#)

ADMIN DASHBOARD

Total vouchers issued = 56 / Total vouchers redeemed = 19 / Total amount rebated = \$95,000.00 / Number of vouchers pending = 18 / Total amount that has not been redeemed = \$185,000.00

APPLICATIONS BY STATUS

2 apps in "new" <i>New application awaiting initial review by DEQ</i> last app in "new" was submitted 22 days ago last app in "new" was updated 22 days ago	1 apps in "initial review" <i>Currently undergoing initial review by DEQ</i> last app in "initial review" was submitted one month ago last app in "initial review" was updated one month ago	13 apps in "send to dor" <i>Awaiting transmission to DOR</i> last app in "send to dor" was submitted one month ago last app in "send to dor" was updated one month ago
10 apps in "awaiting final review" <i>Awaiting final review by DEQ, possibly pending income verification by DOR</i>	15 apps in "final review" <i>Under final review by DEQ, after income verification by DOR</i>	18 apps in "denied" <i>Application was denied by DEQ</i>

Dashboard for DEQ staff to process incoming applications. Approved applicants receive voucher by email.



Dashboards for car dealerships to view validity of vouchers and Center for Sustainable Energy (CSE) Staff to process the redeemed vouchers.

The image displays the Oregon Clean Vehicle Rebate Program dashboard. At the top, a green banner features the program logo on the left and the title "Oregon Clean Vehicle Rebate Program" in white text. Below the banner, two screenshots of the web interface are shown. The left screenshot, titled "Voucher Search", shows a search form with a "Voucher Number (eg CA000123 or just 123)" field containing the number "44" and a "Search" button. Below the search results, it displays "Voucher CA000044 granted to Augustus Bednar" and a "Redeem" button. The right screenshot, titled "DEQ OCVRP Voucher Search", shows a search form with a "Voucher Number (eg CA123456 or just 123)" field containing "1" and a "Drivers license" field containing "75L39IMQ601AB2RK334AX". Below the search results, it displays "EXPIRED voucher CA000001 granted to Trevor Rice". Both screenshots include a copyright notice at the bottom: "© 2022-2023 by Tyler Technologies - All Rights Reserved - [privacy](#)".

CMS Template Updates



4.14.6.1

- 3 Bug Fixes

4.14.7

- 4 Bug Fixes
- 11 Accessibility Updates
- 9 Other Updates

4.14.7.1

- 1 Bug Fix

Projects In Progress

E-Commerce Integrations

- Chiropractic Examiners Licensing
- Fish and Wildlife Volunteer/Event Management
- ODOT Online Testing Payment Processing
- OregonBuys
- State Lands Customer Payments

Applications

- Newsroom 2.0
- Teacher Standards and Practices Commission eLicense Phase 4
- DHS/OHA Personal Injury Liens Program Data Transfer

Websites

- Department of Early Learning and Care Website
- Department of Geology and Mineral Industries Website
- Department of Human Services
- Enterprise Information Services
- Oregon Serves Website
- Oregon State Fire Marshal Website

Opportunities

Websites



- Commission for the Blind
- Department of Agriculture
- Department of Forestry
- Higher Education Coordinating Commission
- Housing and Community Services

Applications



- Youth Authority Forms
- Construction Contractors Board Applications Form Payments
- Single Point of Contact Manager
- Forestry Scheduling and Store Solution
- Legislative Gift Shop Store
- Geologist Examiners & Landscape Architects Licensing Systems

E-Commerce Integrations



- DEQ PromptPay Integration
- ODOT Public Records GovQA Integration

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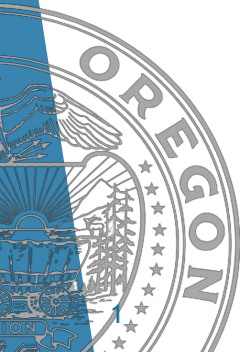


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ODOT DMV Fair Value Analysis

Ying Ki Kwong

Oregon E-Government Program



Biennial Fee Adjustment Process for Commercial Electronic Access of DMV Driver Record

Type of Fee	Amount per transaction	Recipient
OR Statutory Fee per Record		
Current fee imposed by ODOT / DMV Administrative Rule	\$2.00 (no change)	Highway Fund
OR Portal Provider Fee per Record		
OR Fair Value per record	\$7.49 (planned <i>increase</i> of \$0.82 based on approved algorithm)	Highway Fund
OR Portal Fee per record	\$4.50 (no change)	E-Government Portal Provider (Tyler Oregon)
Total Charge	\$13.99 (increase of \$0.82 from \$13.17)	

Explanation

Based on approved algorithm and process applied every 2 years, ODOT DMV plans to increase OR Fair Value per record by \$0.82 for DMV Driver Record commercial electronic access.

The E-Government Program has verified that DMV application of algorithm is accurate.

Total Charge per record will be \$13.99 per record, effective after amendment of agreements.

DRAFT RECAP

Electronic Government Portal Advisory Board



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Oregon Secretary of State

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Enterprise Information Services

Becky Gladstone
Public Member

Ben Kahn
Oregon Department of Transportation

Bryan Cruz González
Oregon State Treasury

Kim Thatcher
State Senator
District 13

Rachel Armitage
State Senator
District 16

Raelynn Henson
Oregon Department of Administrative Services

Richard Chaves
Chaves Consulting
Public Member

President of the Senate Appointee
1 Vacant Position

Speaker of the House of Representatives Appointee
2 Vacant Position

Governor Appointee
1 Vacant Position

Student Member
1 Vacant Position

Staff Support
Cody Anders
cody.anders@das.oregon.gov
(503) 856-2134

Meeting Date: February 7, 2022

Time: 1:00 PM – 2:37 PM

Location: Microsoft Teams

Board Members: Becky Gladstone, Ben Kahn, Bryan Cruz González, Chris Molin, Jennifer de Jong, Raelynn Henson, Richard Chaves

E-Government Support: Ying Ki Kwong (Manager, Enterprise Information Services), Cody Anders (Analyst, Enterprise Information Services), Amy Stark (Tyler Oregon), Suzanne Jorgensen (Tyler Oregon), Roger Anderson (Tyler Oregon)

ITEM, DISCUSSION

Welcome and Introductions

Chairperson Chris Molin opened the meeting and provided introductions. The Chairperson proposed a change in the agenda to prioritize the discussion of informational topics, followed by agenda items that necessitated the board's official action. Such a reordering would enable the Board to first deliberate on the topics that do not require immediate action, allowing more time for Board members to arrive while ensuring that critical agenda items would still be addressed.

Richard Chaves moved to accept the motion to change the agenda, seconded by Bryan Cruz González. All in favor and none opposed. **Unanimously Approved**

Approval of Minutes (November 16, 2022)

Approval of 11/16/22 Minutes – Raelynn Henson motioned to accept the minutes, seconded by Jennifer de Jong. All in favor and none opposed. **Unanimously Approved**

E-Government Strategic Plan Update

- Chairperson Molin presented an updated version of the E-Government Strategic Plan to the Board
 - The original plan was adopted by the Board in May 2021 and was drafted by the former EPAB Chairperson
 - The revised version includes feedback from various E-Government Program stakeholder groups and has undergone a review process
 - Additional information about the updated plan can be found on [page 2 of the Board's consolidated documents](#)
- During the discussion, Ben Kahn inquired about the plan's duration and if it would be subject to updates
 - Vice-chairperson Jennifer de Jong clarified that the plan consists of guiding principles rather than a specific timeline
 - Ying Ki Kwong explained that the plan is an official EPAB document that the Board can update at any time
 - The Vice-chair assured the Board that the E-Government Program would provide updates and report on the activities for each of the initiatives included in the plan

Bryan Cruz González motioned to approve the updated E-Government Strategic Plan document, seconded by Ben Kahn. All in favor and none opposed. **Unanimously Approved**

Process for Biennial Legislative Report & EPAB Annual Report

- The E-Government Program produces two reports each year
 - The first report is required by statute and is submitted every other year at the beginning of odd years to the legislature
 - The report has a prescribed format and must contain specific information
 - The second report is an annual report prepared by E-Government Program staff and Tyler Oregon
- The two reports have considerable overlap in terms of the information they convey
- The E-Government Program proposes a solution to eliminate the annual report and create a website to publish year-end data
 - This would streamline the reporting process
 - The program could focus on the biennial legislative report
- The E-Government Program recommends that the Board consider adopting this proposed process improvement.

Raelynn Henson motioned to adopt the proposed process improvement by eliminating the annual report in favor of the biennial legislative report, seconded by Bryan Cruz González. **Unanimously Approved**

E-Government Program Update

Ying Ki Kwong – Provided the following updates to the board:

- Contract with Portland State University (PSU) Hatfield School of Government to extend the [E-Government Biennial Survey](#) was executed. Phase 2 of the survey will include focus groups of historically underserved groups planned in Q1 & Q2 of 2023.
- Provided an update of the business planning process with Tyler Oregon for 2023;
 - Tyler Oregon/E-Government Program business meetings started in Q4 2022
 - Present planning approach to Electronic Government Portal Advisory Board (EPAB) and seek input today and also in Q1 2023
 - Tyler Oregon submits draft business plan and budget by end of February 2023
 - Tyler Oregon to finalize 2023 business plan and budget in March 2023

2023 Business Planning & Budget Update

Amy Stark – Amy provided an update of Tyler Oregon's 2023 Business and Budget Plan:

- Enterprise Information Services (EIS) management requested updates in various areas, including aligning the Business Plan with the draft update of the E-Government Strategic Plan and new administration's executive orders related to housing and homelessness, mental health and recovery, and education
- Tyler Oregon's 2023 strategies include:
 - Increasing the value and offerings to stakeholder agencies by improving and expanding program services
 - Expanding enabling technologies, such as investing in AI technologies, public cloud infrastructure, and data sharing pilots leveraging Tyler local government data share

- Improving accessibility
- Improving value to constituencies through ongoing investment in public interest research
- Growing and strengthening its partnership impact by improving business development and increasing exposure of Tyler Oregon solutions, consulting, and services beneficial to Oregon through the Master Agreement #1493
- Tyler Oregon proposed a new priority for the FY2023 Program Management Fund, which is to include the development and proposed solutions that support Governor Kotek's major initiatives, as per the direction of the State.

E-Government Program Operations & Projects Update

Suzanne Jorgensen – Provided the following updates to the board on E-Government Operations and projects:

- New services since last Board meeting:
 - Oregon Health Authority Psilocybin E-Commerce Integration
 - Governor's Kotek website
 - Department of Revenue Quality Assurance & Usability Testing services
- Overview of the projects in progress and upcoming opportunities.

Public Testimony

None

Meeting Wrap Up & Adjournment

- Raelynn Henson asked about the follow-up procedure in relation to Jared Hopfer's public testimony regarding Power BI and a potential Web Part for Oregon.gov pages during the November 2022 Board meeting.
 - Ying reported that a meeting was held with BOPPS, the Department of Correction, and the Chief Data Officer's office to discuss the requirements.
 - The group identified the need for further meetings to differentiate between embedding PowerBI artifacts in public-facing websites and those requiring sensitive information sharing.
 - The E-Government program will primarily focus on the needs of the state's public-facing websites.
 - Future meetings will provide progress updates on the matter.
- Bryan Cruz González discussed two items that could affect the e-commerce portion of the relationship with Tyler over the coming year, from the Oregon State Treasury (OST) perspective.
 - The first item was Senate Bill 538, which would authorize all state agencies to adopt a fee or surcharge to offset the cost of merchant card acceptance.
 - The second item was that U.S. Bank, one of OST's primary banking partners, is replacing their system with a new service called eBill, which could affect some integrations with affected agencies and Tyler implementations.
- Amy Stark suggested that the EPAB has a mechanism to approve Portal Provider Fees, which could be split in some states to offset merchant fees. There may be a way to leverage a single fee with a split on the backend or incorporate an additional fee for any future e-commerce integrations.
- Ying mentioned that there may be a need to consult with the Department of Justice regarding the suitability of a portion of the fee for the purpose of recovering merchant fees.
- Ben Kahn explained that Oregon Driver & Motor Vehicle Services (DMV) is interested in the Senate Bill 538, which would authorize state agencies to adopt a fee or surcharge to offset the cost of merchant card acceptance. DMV spends around \$5

million per biennium on merchant fees, and they are looking at the bill closely. If the bill passes, additional discussion regarding this topic will most likely be needed in the future.

Chairperson thanked board members and guests for attending and adjourned meeting at 2:37 PM.

Action Items:

None