



## Membership

### Governors Public Appointments

#### **Richard Chaves**

Chaves Consulting, Owner

#### **Sue Gemmill**

Intranet Manager, Mercy Corps

#### **Trevor Fiez**

Student, OSU

### Senate President Appointments

#### **Bruce Starr**

Senator, District 15

#### **Lee Beyer**

Senator, District 6

### Speaker of the House of

### Representative's Appointments

#### **Phil Barnhart**

State Representative, District 11  
Central Lane and Linn Counties

#### **Kim Thatcher**

State Representative, District 25

### DAS Director Appointments

#### **Alex Pettit**

State of Oregon CIO  
Dept. of Administrative Services

#### **Kris Kautz**, Vice Chairperson

Deputy Director,  
Department of Revenue

### State Treasurer Appointment

#### **Cora Park**

Deputy State Treasurer  
Treasury

### Agency Appointments

#### **Peter Threlkel**, Board Chairperson

Corporation Division Director,  
Secretary of State

#### **Kurtis Danka**

Chief Information Officer  
Department of Transportation

#### **Tom Fuller**

Communications  
Manager, Dept. of  
Transportation

## Legislative Report

*Summary of activities under ORS 182.132 - Ability to offer government services through portal; convenience fee from January 2013 through December 2014*

The Department of Administrative Services, with the advice of the Electronic Government Portal Advisory Board, provides the ability for state agencies to offer government services by means of a secure and usable electronic government portal and has contracted these services to an electronic government portal provider. As recommended by the advisory board the department may authorize an electronic government portal provider to charge a convenience fee for an electronic government service. Such fees reflect the costs incurred in hosting, operating, maintaining or implementing the electronic government portal.

### Activities of the Electronic Government Portal Advisory Board:

- Received E-Government Resident Survey Sub-Committee Recommendations progress update.
- Adopted E-Government Resident Survey Sub-Committee Recommendations.
- Voted unanimously to recommend that Teachers, Standards and Practices establish a \$10.00 per record convenience fee for a new Educators Licensing System.
- Briefed on this first annual Verizon Cyber Trust certification of E-Government services
- Presented with the results of DMH Research second survey of Oregon residents use of services online through Oregon.gov and other state websites.
- Established a survey subgroup to make recommendations based on the survey of Oregon residents to increase usability testing for all Oregon resident facing services, encourage use of video webinar capability in public meetings to allow online participation by the public over the internet and to better publicize online services for greater awareness

- Briefed on E-Government Program success measures developed by multi-agency group.
- Briefed on state portal redesign progress and by the national Center for Digital Government on Best of the Web practices.
- Reviewed interim and summary portal revenue data.
- Voted unanimously to recommend that DAS establish a \$7.63 per record convenience fee related to DMVDRA, a reduction of five cents. The recommended fee includes a fair value component of \$4.63 per record to be paid to the Highway Fund and \$3.00 per record to partially fund the E- Government Portal.
- Executive Session to review E-Government Program vendor 2013 budget materials
- Voted to recommend E-Government Program complete its review and approval of the 2013 E-Government Program vendor's projected budget.
- Voted unanimously to reprioritize Commission of the Blind website redesign project for the purpose of using the accessibility lessons learned in future projects for other agencies.
- Executive Session to review E-Government Program vendor 2014 budget materials
- Voted to recommend E-Government Program complete its review and approval of the 2014 E-Government vendor's projected budget.
- Reviewed the Center of Digital Government's recognition of Oregon as a finalist in the Best of Web national contest.
- Prioritized a total of 31 new services:  
10 mobile usability website redesigns (Agriculture, Blind Commission, Business and Consumer Services, Employment, Governor Kitzhaber, Human Services, Medical Board, Oregon.gov portal, Secretary of State, Treasury); 2 new websites (Business Xpress, Oregon Heathcare); 8 E-commerce payment services (Administrative Services Procurement Payments, Administrative Services Fleet Payments, Advocacy Commission, Consumer and Business Services, Environmental Quality Vehicle Inspection Payments, Human Services & Health Authority Payments, Revenue Tax Payments, Veterans Affairs Donations); 4 Licensing/E-commerce Services (Chiropractic Examiners License Renewal, Human Services Third Party Insurance Reporting, Marine Board Licensing, Secretary of State License Directory, Teachers Standards Practices Commission Online Licensing, Tax Practitioners License Renewal); 6 Custom applications (Ethics Commission Filing and Reporting, State Lands Unclaimed Property Reporting, Transparency Public Meeting Manager, Transportation Commercial Vehicle Information Exchange); one payment kiosk (OSU Hatfield Donations)
- Presented with E-Government Programs 2014 Annual Report (attached).

**Activities of the Department of Administrative Services (DAS):**

- Oversaw the Completion transition of 200 web sites, e-commerce stores, custom applications, open data portal and enterprise collaboration portal.
- Received Quality Assurance Contractor feedback on the E-Government Transition Project, with excellent scores and recommendations
- Established and conducted quarterly user groups for agencies to share knowledge on using E-Government Services
- Established monthly reports on current accomplishments and performance metrics distributed to all those who use E-Government Services

- Established an E-Government portfolio of all government services provided on the open data portal
- Established Work Order and Change Order processes for all services
- Performed weekly reviews of all services provided
- Provide staff and logistic support for all board meetings
- Facilitated the boards first public meeting using over the internet video and chat participation and comment.
- Oversaw the delivery and successful completion of 24 new board prioritized services.

***For more information contact:***

---

Peter Threlkel  
Director, Corporate Division  
Secretary of State  
Public Service Building, Suite 151  
Salem, Oregon 97301  
503-986-2205  
peter.threlkel@state.or.us

Wally Rogers  
Oregon E-Government Manager  
Enterprise Technology Services  
550 Airport Rd SE  
Salem, Oregon 97301  
530-378-2973  
wallace.b.rogers@oregon.gov