

# Oregon E-Government Strategic Plan

## Oregon E-Government Vision

State of Oregon E-Government services enhance the lives of Oregonians through access to information and services that are readily available, accessible, understandable, and effective. The E-Government Program currently offers: Websites, Applications, E-Commerce, the State's Open Data Platform, and related services.

The E-Government Portal Advisory Board and the E-Governance Board support the E-Government Program by providing strategic advice, consistent with [ORS 276A.270-276](#).

## Mission

Meet the needs of Oregonians online

## Strategies

Put People First: Identify Oregonians' digital government needs

### Initiatives:

- Survey Oregonians and research national best practices
- Understand the needs of historically underserved groups
- Continue updating the Oregon.gov platform to improve accessibility and usability
- Innovate and Improve E-Government Program services

Align goals of agency stakeholders and governance bodies

### Initiatives:

- Align the objectives of:
  - Electronic Portal Advisory Board
  - State E-Governance Board
  - State E-Government Program and EIS Leadership
- Conduct annual business planning with Tyler Oregon

Remove barriers to access state of Oregon resources online

### Initiatives:

- Empower agencies to modernize their digital service strategy in alignment with EIS Strategic Framework
- Increase accessibility and improve readability of state web pages and applications, especially as they relate to the [federal ADA rule for web content](#).
- Enable agencies to create easy-to-use websites, applications and online services that meet Oregonians' needs based on research and survey results
- Conduct community outreach with local partners to reduce the digital divide