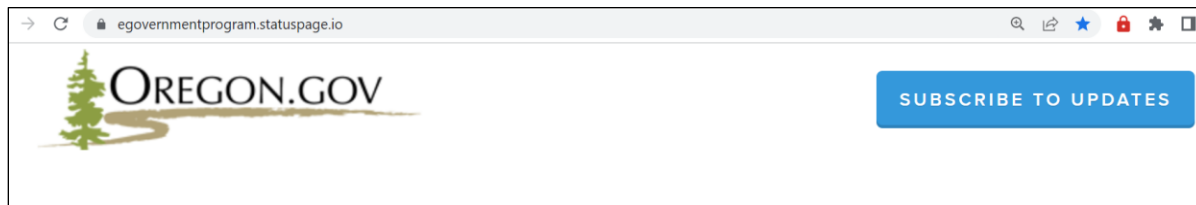


Oregon E-Government Statuspage Notification Instructions

1. Visit the Oregon E-Government statuspage at <https://egovernmentprogram.statuspage.io/>
2. At the top of the page click the “Subscribe to Updates” button.



3. Enter your email address, then click the “Subscribe via Email” button. You may need to complete a Captcha to continue.

A screenshot of a subscription form. At the top is a blue button labeled 'SUBSCRIBE TO UPDATES'. Below it is a row of social media icons: email, phone, a cross icon, a speech bubble, a RSS feed, and a close 'X' icon. The main text reads: 'Get email notifications whenever E-Government Program **creates, updates** or **resolves** an incident.' Below this is the label 'Email address:' followed by a text input field containing 'example@email.com'. Under the input field is a blue button labeled 'SUBSCRIBE VIA EMAIL'. At the bottom, there is a disclaimer: 'By subscribing you agree to our [Privacy Policy](#). This site is protected by reCAPTCHA and the Google [Privacy Policy](#) and [Terms of Service](#) apply.'

4. Select which services you would like to receive email notifications for (all are selected by default), then click the “Save” button.

A screenshot of a form titled 'Choose which components to get status updates for.' The subscriber's email 'example@email.com' is listed. A note states: 'You can select the individual components to get notifications about when they are affected in an incident or maintenance.' Under the heading 'Components', there is a list of five services, each with a checked checkbox: 'E-Commerce Services', 'Oregon.gov Production Websites', 'Production Custom Applications', 'Oregon.gov Open Data Platform', and 'Oregon Driving Records'. At the bottom right of the form are two buttons: 'Cancel' and 'SAVE'.

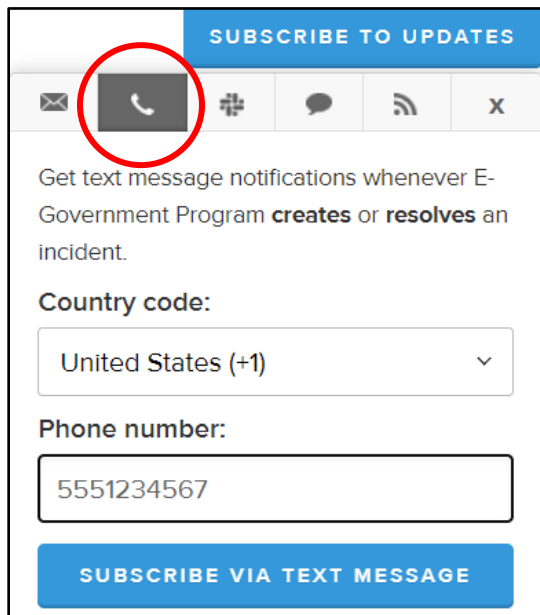
5. A verification email will be sent to the address you provided. Follow the instructions in that verification email message to complete your statuspage notification subscription.

To change your subscription preferences

1. Visit the Oregon E-Government statuspage at <https://egovernmentprogram.statuspage.io/>
2. At the top of the page click the "Subscribe to Updates" button. Enter the email address with which you originally subscribed.
3. Modify which services you would like to receive notifications for, then click "Save." You can also unsubscribe from all notifications from this page.

To add text message notifications

1. Visit the Oregon E-Government statuspage at <https://egovernmentprogram.statuspage.io/>
2. At the top of the page click the "Subscribe to Updates" button.
3. Select the "phone" icon, then provide a phone number at which you'd like to receive the notifications, then click the "Subscribe via Text Message button."



The screenshot shows a web form titled "SUBSCRIBE TO UPDATES" in a blue header. Below the header is a row of icons: an envelope (email), a telephone (phone), a plus sign, a speech bubble, a Wi-Fi symbol, and an 'X' (close). The telephone icon is circled in red. Below the icons, the text reads: "Get text message notifications whenever E-Government Program **creates** or **resolves** an incident." There are two input fields: "Country code:" with a dropdown menu showing "United States (+1)" and "Phone number:" with a text box containing "5551234567". At the bottom is a blue button labeled "SUBSCRIBE VIA TEXT MESSAGE".

4. Select which services you would like to receive email notifications for (all are selected by default), then click the "Save" button.