

Monitoring Report

*Timely Processing of Pandemic Unemployment Assistance Initial Claims
Filed on or before Dec. 26, 2020*

Date of Report: June 4, 2021

Summary:

The Oregon Employment Department has a goal of processing at least 80% of initial claims for Pandemic Unemployment Assistance (PUA) benefits within 21 calendar days of the claim being filed.

Performance:

The Oregon Employment Department has processed 96.17% of all PUA applications filed on or before Dec. 26, 2020. The remaining 3.83% are either duplicate applications (1.89%) or instances where the application was placed on hold and requires additional review (1.94%). Of the PUA initial claims processed, 36.10% were processed within 21 days of the claim being filed.

PUA applications filed prior on or before Dec. 26, 2020:

Application Status	
Processed	96.17%
Hold	1.94%
Duplicate Application	1.89%

*Duplicate application refers to instances where applicants filed more than one PUA application and the duplicate application has not yet been processed.

Of the processed applications:

Processed within 4 days	11.87%
Processed between 5 and 7 days	6.65%
Processed between 8 and 21 days	17.58%
Processed beyond 21 days	63.90%

Date of this report:	06/04/2021
Percentage of claims processed within 21 days of receipt:	36.10%