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PERMANENT ADMINISTRATIVE RULES

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I certify that the attached copies are true, full and correct copies of the PERMANENT Rule(s) adopted on Upon filing, by the
Employment Department 471

Agency and Division Administrative Rules Chapter Number
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To become effective Upon filing. Rulemaking Notice was published in the August 2017 Oregon Bulletin.

RULE CAPTION

Establish time frames in rule for unemployment recipients to respond to requests to furnish information.

Not more than 15 words that reasonably identifies the subject matter of the agency's intended action.

RULEMAKING ACTION

Secure approval of new rule numbers with the Administrative Rules Unit prior to filing.

- ADOPT:**
- AMEND:**
471-030-0025
- REPEAL:**
- RENUMBER:**
- AMEND AND RENUMBER:**

Statutory Authority:
ORS 657.610

Other Authority:

Statutes Implemented:
ORS 657.155

RULE SUMMARY

This change establishes the requirement in rule that unemployment insurance (UI) recipients respond to requests to furnish information by the Employment Department within the following time frames, unless specifically instructed otherwise:
1) Five (5) calendar days for requests provided by letter; and
2) 48 hours for requests provided by phone, fax, email, or other electronic means.
Getting timely and accurate information from UI recipients is necessary to be able to meet federal and state requirements regarding the issuance of timely payments to recipients who meet eligibility requirements while avoiding improper payments.

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