

## Monitoring Report

### *Focus Adjudication Initiative – Second Iteration*

#### **Summary:**

The Oregon Employment Department instituted an initial Focus Adjudication Initiative that successfully addressed the oldest claims in the adjudication queue. At the completion of this initial initiative in January 2021, the Department assessed what worked about that initiative, and instituted a second iteration of the initiative for the items in the adjudication queue on January 13, 2021, when the Department took a snapshot of all issues known to need adjudication (Focus Adjudication Group).

The Focus Adjudication Group was comprised of anyone who, on January 13, 2021, had an issue on one or more claim weeks that had been identified as requiring adjudication. The issue being identified as requiring adjudication was measured by whether a folder had been set up in the Oregon Employment Department’s imaging system for that issue to be assigned for adjudication.

<b>Date of this report:</b>	2/25/2021
<b>The date on which the snapshot was taken which assessed how many people’s claims would be included in the Focus Adjudication Group:</b>	1/13/2021
<b>The number of people with claims included in the Focus Adjudication Group:</b>	8,883
<b>The criteria for inclusion of claims in the Focus Adjudication Group:</b>	All Adjudication program folders that existed within the imaging system at the time of the snapshot.
<b>Number of people with claims in the Focus Adjudication Initiative still waiting for adjudication at the time of this monitoring report:</b>	Zero - the last of these claims were resolved on 2/8/2021