

Monitoring Report

*Timely Processing of Pandemic Unemployment Assistance Initial Claims
Filed after December 26, 2020*

Date of Report: August 12, 2021

Summary:

The Oregon Employment Department has a goal of processing at least 80% of initial claims for Pandemic Unemployment Assistance (PUA) benefits within 21 calendar days of the claim being filed. The Oregon Employment Department was unable to process PUA applications received on or after December 27, 2020 pending guidance from the US Department of Labor regarding backdating claims and the number of allowable weeks to add from the Continued Assistance Act. Guidance was received in late January, 2021 allowing processing procedures and systems to be updated. These applications began being processed on February 12, 2021.

Performance:

The Oregon Employment Department has processed 88.83% of all PUA applications filed between December 27, 2020 and July 31, 2021. The remaining 11.17% of applications are: a duplication (11.11%) which is an instance where an applicant submitted more than one application, the application was placed on hold and requires additional review (0.04%), or the application is in new and ready to be processed status (0.01%).

PUA applications filed December 27, 2020 through July 31, 2021

Application Status:

Processed	88.83%
New & Ready to be processed	0.01%
Duplicate Application	11.11%
Hold	0.04%

Of the processed applications:

Month of Earliest Application Date	Processed within 4 days	Processed within 5 to 7 days	Processed within 8 to 21 days	Processed beyond 21 days
December 2020	4.48%	0.02%	0.07%	95.42%
January 2021	0.02%	0.00%	1.55%	98.43%
February 2021	3.47%	1.87%	31.62%	63.03%
March 2021	30.73%	20.59%	46.28%	2.41%
April 2021	21.82%	17.21%	58.41%	2.56%
May 2021	68.31%	20.15%	11.15%	0.40%
June 2021	82.25%	16.38%	0.89%	0.49%
July 2021	71.53%	23.76%	4.32%	0.39%

*Some applications reported in this category were duplicates that our systems cannot accurately determine timeliness, for purposes of this report we assumed they were all processed beyond 21 days even though some may have been processed more quickly.

Date of this report:	8/12/2021
Percentage of claims processed within 21 days of receipt in July:	99.61%