

## Monitoring Report

*Timely Processing of Pandemic Unemployment Assistance Initial Claims  
Filed prior to Dec. 26, 2020*

**Date of Report:** April 13, 2021

### **Summary:**

The Oregon Employment Department has a goal of processing at least 80% of initial claims for Pandemic Unemployment Assistance (PUA) benefits within 21 calendar days of the claim being filed.

### **Performance:**

The Oregon Employment Department has processed 90.22% of all PUA applications filed on or before Dec. 26, 2020. The remaining 9.78% of applications are instances where an applicant submitted more than one application. Of the PUA initial claims processed, 33.4% were processed within 21 days of the claim being filed.

### **PUA applications filed prior to Dec. 26, 2020:**

Application Status	
Duplicate Application	9.78%
Processed	90.22%

\*Duplicate application refers to instances where applicants filed more than one PUA application and the duplicate application has not yet been processed.

### **Of the processed applications:**

Processed beyond 21 days	66.61%
Processed between 8 and 21 days	16.40%
Processed between 5 and 7 days	6.03%
Processed within 4 days	10.97%

<b>Date of this report:</b>	4/13/2021
<b>Percentage of claims processed within 21 days of receipt:</b>	33.4%