

Monitoring Report

*Timely Processing of Pandemic Unemployment Assistance Initial Claims
Filed on or before Dec. 26, 2020*

Date of Report: November 10, 2021

Summary:

The Oregon Employment Department has a goal of processing at least 80% of initial claims for Pandemic Unemployment Assistance (PUA) benefits within 21 calendar days of the claim being filed.

Performance:

The Oregon Employment Department has processed over 99.99% of all PUA applications filed on or before Dec. 26, 2020. The less than 0.01% remaining are duplicate applications. Of the PUA initial claims processed, 35.24% were processed within 21 days of the claim being filed.

PUA applications filed prior on or before Dec. 26, 2020:

Application Status	
Processed	>99.99%
Duplicate Application	<0.01%

*Duplicate application refers to instances where applicants filed more than one PUA application and the duplicate application has not yet been processed.

Of the processed applications:

Processed within 4 days	11.44%
Processed between 5 and 7 days	6.54%
Processed between 8 and 21 days	17.26%
Processed beyond 21 days	64.76%

Date of this report:	11/10/2021
Percentage of claims processed within 21 days of receipt:	35.24%