

## Monitoring Report

*Timely Processing of Pandemic Unemployment Assistance Initial Claims  
Filed on or before Dec. 26, 2020*

**Date of Report:** August 12, 2021

### **Summary:**

The Oregon Employment Department has a goal of processing at least 80% of initial claims for Pandemic Unemployment Assistance (PUA) benefits within 21 calendar days of the claim being filed.

### **Performance:**

The Oregon Employment Department has processed 89.3% of all PUA applications filed on or before Dec. 26, 2020. The remaining 10.7% are either duplicate applications (9.32%) or instances where the application was placed on hold and requires additional review (1.38%). Of the PUA initial claims processed, 35.27% were processed within 21 days of the claim being filed.

### **PUA applications filed prior on or before Dec. 26, 2020:**

Application Status	
Processed	89.3%
Hold	1.38%
Duplicate Application	9.32%

\*Duplicate application refers to instances where applicants filed more than one PUA application and the duplicate application has not yet been processed.

### **Of the processed applications:**

Processed within 4 days	11.48%
Processed between 5 and 7 days	6.50%
Processed between 8 and 21 days	17.29%
Processed beyond 21 days	64.72%

<b>Date of this report:</b>	8/12/2021
<b>Percentage of claims processed within 21 days of receipt:</b>	35.27%