

## Monitoring Report

*Timely Processing of Pandemic Unemployment Assistance Initial Claims  
Filed on or before Dec. 26, 2020*

**Date of Report:** May 11, 2021

### **Summary:**

The Oregon Employment Department has a goal of processing at least 80% of initial claims for Pandemic Unemployment Assistance (PUA) benefits within 21 calendar days of the claim being filed.

### **Performance:**

The Oregon Employment Department has processed 95.90% of all PUA applications filed on or before Dec. 26, 2020. The remaining 4.11% are either duplicate applications (2.03%) or instances where the application was placed on hold and requires additional review (2.08%). Of the PUA initial claims processed, 36.10% were processed within 21 days of the claim being filed.

### **PUA applications filed prior on or before Dec. 26, 2020:**

Application Status	
Processed	95.90%
Hold	2.08%
Duplicate Application	2.03%

\*Duplicate application refers to instances where applicants filed more than one PUA application and the duplicate application has not yet been processed.

### **Of the processed applications:**

Processed within 4 days	11.85%
Processed between 5 and 7 days	6.65%
Processed between 8 and 21 days	17.60%
Processed beyond 21 days	63.90%

<b>Date of this report:</b>	5/11/2021
<b>Percentage of claims processed within 21 days of receipt:</b>	36.10%